



## *City of Murrieta Accomplishments 2021/22*

*It is with great pride that I present to you staff's accomplishments for fiscal year 2021/22. Some of the projects below may span multiple years and many have been managed in one division but could not be accomplished without the support and assistance of many divisions. Also, it is important to note that these are projects and programs that were accomplished by staff in addition to our daily management of the city, which has been an ongoing challenge due to staff shortages, such as those experienced throughout local government agencies. I would like to thank each member of the Executive Team for shepherding this long list of the items through to the finish line, particularly with an increase in citizens request for services, to accomplish the City Council's major goals.*

*Kim Summers, City Manager*

### **City Manager's Office**

- Coordinated plans to paint, replace carpet and cubicles in City Hall with an installation target date of this December.
- Recruited a new Fire Chief, Development Services Director, Administrative Services Director, and Assistant City Manager.
- Created, and filled two Director positions in CSD and Economic Development.
- Worked with David Dronet to provide assistance and support with the purchase of Murrieta Hot Springs.
- Continued to move the Murrieta Soccer Complex project forward.
- Successfully worked through a ransomware attack that took down City computer access for over two weeks and required extensive work arounds for dispatch and other critical services.

### Water

- Completed the LAFCO hearing for the Municipal Service Review (MSR) in September.
- Reached agreement with EMWD on deal points for the Los Alamos water infrastructure project, subject to Council approval.
- At the conclusion of the LAFCO process, RCWD and WMWD entered into a historic agreement to wheel water to the Jefferson corridor area, from Newton Azrak to Elm Street.

### Development

- Successfully completed negotiations with Pechanga and the wildlife agencies regarding cultural artifacts and biological resources for the Murrieta Hills Specific Plan.
- Successfully entitled (through a creative strategy) the Murrieta Hot Springs property within the short escrow period.
- Assisted Belching Beaver with their escrow closing.



## *City of Murrieta Accomplishments 2021/22*

### Legislative Affairs and Intergovernmental

- Secured over \$1 million in Congressional appropriations for the Murrieta community and Western Riverside County region.
- Authored a bill with City's Assembly Member to provide the city flexibility regarding the use of vacant land near City Hall.
- Secured Congress Member Calvert's \$2.6 million earmark for the Keller Interchange.
- Secured Senator Feinstein's \$250,000 earmark for Police Dispatch Center technology upgrades.

### Solid Waste and Recycling

- Adopted SB 1383 (residential organics recycling) ordinance to comply with State recycling mandates and received a state grant in the amount of \$150,000.
- Increased recycling compliance rates approximately 20% for commercial accounts.

### Public Information

- Rebranded MORE Murrieta and Economic Development e-Newsletter formats.
- Created new, branded Economic Development Department website:  
[www.MurrietaCA.gov/EconDev](http://www.MurrietaCA.gov/EconDev)
- Organized employees who perform public information functions in various departments to train and improve communications.
- Created new PowerPoint templates and other outreach materials for departments and employee use.
- Through expanded content, increased followers, and viewers on every City social media platform.



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- Engaged with more than 217,000 followers through 25 unique social media accounts.

### **Police Department:**

- Instagram: 30,400
- Facebook: 49,000
- TikTok: 31,400
- Twitter: 8,050
- LinkedIn: 305
- YouTube: 130

### **Fire Department:**

- Instagram: 5,190
- Facebook: 17,000
- Twitter: 6,185

### **City:**

- Instagram: 6,486
- Facebook: 12,975
- NextDoor: 27,619
- LinkedIn: 1,930
- Twitter: 2,216
- YouTube: 120

### **Community Services:**

- Senior Center Facebook: 621
- CSD Facebook: 8,100
- CSD Instagram: 1,491
- Library Instagram: 2,403
- Library Facebook: 4,600
- Library LinkedIn: 89
- Library Twitter: 957
- Library TikTok: 496
- Library YouTube: 41

**Total 217,804**

<b>City Clerk Department</b>
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- Reorganization of City Clerk's Office with the creation of a Deputy City Clerk and Records Manager positions.
- Completed the redistricting process, drew new maps, as required by State law which included multiple meetings and public outreach.
- Worked with the County of Riverside Registrar of Voters to arrange for City Hall to serve as a Vote-by-Mail ballot drop-off location and an in-person Vote Center location in September 2021, and June 2022.
- Successfully coordinated and conducted the appointment process of an unscheduled vacancy in Council District 5.
- Conducted training for City staff liaisons and Commissioners for all Committees and Boards.
- After a two-year break, re-introduced the electronic voting system to streamline City Council meetings.



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- Transitioned from summary minutes to action minutes, ensuring legal compliance with efficiencies.
- Conducted a multi-departmental records assessment to address the City's growing Records needs and concerns. Trained City staff on proper methods for digitizing and storing records.
- Provided an assessment and facilitated the consolidation of City Council Subcommittees.

### **Development Services Department**

- Completed software configuration tasks required to transition to new permitting software (EnerGov) and led the effort to establish a paperless electronic plan checking (EPC) service for all building permits applications.

### **Planning**

- Completed the approval process for the Murrieta Hills Specific Plan.
- Completed the property disposition sales of the Jefferson and B Street Housing Authority properties to fund the Adams Avenue Affordable Project.
- Presented and received approval from the Planning Commission and City Council for Adams Avenue Project with developer National CORE, to include 200 workforce housing units as well as a Boys and Girls Club.
- Presented the Housing Element Update to the Planning Commission and received recommendation of approval to be taken to the City Council once processing with Housing and Community Development (HCD) is complete.
- Completed three reviews of the draft Housing Element with State Housing and Community Development with anticipated completion of the project in this fiscal year.
- Issued Request for Proposals (RFP) to prepare Multi-Family Design Guidelines; Placeworks Consulting was selected to prepare the guidelines and project was kicked-off with a Planning Commission Workshop.
- Retained On-call Planning consultants to assist staff with the voluminous planning application workload.

### **5<sup>th</sup> Code Updates**

- Updated certain Single-family zone standards to achieve consistency with the General Plan and provide flexibility in project design to facilitate open space creation and preservation of natural resources.
- Created Development standards and a permit process for cargo and moving containers.
- Created Deceleration Lane requirements for multi-family projects to improve project traffic flow.
- Completed updates to Accessory Dwelling Unit standards to comply with State law.
- Completed Density Bonus updates for consistency with evolving State law.



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- Completed updates to special events for consistency with Temporary Use Permit review.
- Massage Therapist and Massage Business Updates – Working with Murrieta PD and Code Enforcement, the following was accomplished:
  - Condensed and clarified provisions to be consistent with current State Law.
  - Addressed issues encountered during enforcement efforts while providing economic opportunity with additional oversight.
  - Planning and City Geographic Information System (GIS) division staff currently working on mapping locational criteria.

### Hillside Ordinance Updates (Under Development)

- Began coordinating updates with Engineering, Building and Safety, and the City Attorney to provide enhanced clarity within the Municipal Code on applicability of the hillside standards for property owners.

### Short-Term Vacation Rental Fine Updates (Under Development)

- Currently updating Short-Term Vacation Rental (STVR) provisions with Code Enforcement and the City Attorney to align ordinance with Senate Bill 60 provisions.

### Code Enforcement

- Responded to over 700 requests for service and closed over 600 cases.
- Administrative citations issued – 205.
- Graffiti cases handled – 38.
- Short Term Vacation Rental Code Enforcement cases – 27.
- Short Term Vacation Rental notices issued by Host Compliance – 72.
- Established a new “Office Conference” process to expedite case resolution in-lieu of cases being referred to the City Attorney.
- Provided support during Murrieta PD’s inspection of massage establishments.
- Created and implemented an outreach program to inform residents about new regulations for storage containers.
- Implemented a new Code Enforcement Complaint Reporting process using SeeClickFix.
- Established an outreach process to business owners regarding temporary signs, with outreach and sign enforcement scheduled to begin 1<sup>st</sup> quarter of FY 22/23.
- Hired additional Office Assistant II and Code Enforcement Officer.



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### **Building and Safety**

- Issued 3,638 building permits.
- 14,532 inspections performed - 18% increase over previous year.
- Implemented electronic plan review for minor residential, bathroom remodel, and simple tenant improvement (TI) plans.
- Developed standards and handouts for full electronic plan review for all projects.
- Substantially completed a new paperless electronic plan check process allowing for on-line plan check submission.
- Issued permits for Orchard Church a 70,000+ square feet TI in Murrieta Crossings Center.
- Farmer Boys and Urgent Care opened in The Vineyard CK-17 shopping center.
- Veterans Affairs Medical Clinic on Madison Avenue received final approval 01/05/2022.
- Public Storage opened on Whitewood Road.
- Kaiser Ambulatory Surgery Center 85% complete, expected final completion at the end of September 2022.
- Costco store and fuel station opened 08/05/2022.
- Building permits issued and foundation started for The Ranch Apartments on Ivy Street.

### **Administrative Services Department**

#### **Information Technology**

- Staff rapidly responded to a City cyber-attack on Memorial Day. The attack caused citywide disruptions, including dispatch, for several weeks. The I.T. team worked with the City's cyber insurance company who provided forensic and negotiating professionals to scan the entire environment. I.T. staff was able to facilitate all related activities and safely restore operations. The criminals responsible did not access sensitive information, and system surveillance continues 24/7.
- Installed a brand-new tape backup unit for our I.T. backups. The unit was purchased and installed without issue, and backups ran successfully.
- Conducted an I.T. Asset Inventory which required a lengthy effort to create a physical asset inventory. This required I.T. to perform an extensive asset overview and recordation of each asset.
- **I.T. Security Cameras:** This effort was to recover the existing Network Video Recorder and install four cameras. All four cameras were installed, covering the front I.T. door, back I.T. door, Server room, and Council Chamber A/V room.
- In response to server and reporting issues conveyed by Menifee PD, I.T. addressed the problems and eventually replaced the SSRS server.



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- Purchased and installed security cameras for the City's Innovation Center to address illegal dumping.
- **Library Servers Decommissioned:** This effort was to remove old servers from the Library and move the Deep Freeze management console to a new server. This consolidated the use of five old servers to three new servers.
- Working with staff in a variety of departments, staff helped facilitate the new mobile App SeeClickFix, which has created a simple program to request City services such as Public Works and code enforcement concerns and repairs.
- **City SD-WAN:** This was a longtime effort to provide fully redundant internet services to the City. I.T. successfully configured the Software-Defined Wide-Area Network (SD-WAN) to failover between City Hall and the Police Department networks. This redundancy will allow users to connect to Enterprise applications without interruption should we experience a system outage. I.T. successfully installed new phone lines and implemented a phone failover system at Fire Station 5. This required the installation of new hardware from the phone carrier and new phone lines from Frontier. This redundancy will allow the phone system to failover between internet and analog lines without interruption.
- Staff successfully migrated the entire City to the Office365 email system. This involved migrating all 432 user mailboxes and decommissioning the City's previous Exchange 2010, servers.
- Staff performed a GIS update for the Police/Fire CAD system and all mobile units.
- Supported the deployment of the new Carbyne911 software, which would bring additional capabilities to Dispatch, such as caller locating and live video streaming during 9-1-1 calls.
- Replaced the aging desktops that were in use in Dispatch. A new generation PC was selected and deployed to all Dispatch workstations.

### Human Resources

#### Recruitment Activity

- Employment applications reviewed and processed - 9,949.
- Recruitment postings and new employees hired who underwent pre-employment and new-hire processes - 58.
- Internal promotions completed - 20.
- Employee separations (41 resignations; 14 retirements) finalized - 55.
- Transactions for Personnel Security Clearance and Equipment - 130.
- Personnel actions, including salary adjustments, promotions, and placements - 449.
- Tuition Reimbursement requests approved - 76.
- Development of new job descriptions: six new and three modified job descriptions - 9.





## *City of Murrieta Accomplishments 2021/22*

### Labor Relations

- Completed contract negotiations with two employee bargaining groups. Staff negotiated a side-letter with the Fire Association to provide for a competitive probationary period of 12 months.

### Benefits

- Coordinated annual (virtual) employee benefits Open Enrollment program.

### American Rescue Plan Act (ARPA)

- Worked with Finance to process the ARPA retention bonus for eligible employees, including processing withholding changes.

### ADA

- Updated the Americans with Disability Act Transition Plan, including surveying employees, local businesses, and regional agencies.

### eForms

- Procured the new eForms module for the Neogov Enterprise system. This will allow employees to complete customized forms electronically and feed them directly into the City's HR and Finance systems.

### Risk Management

- Coordinated 128 new Workers' Compensation cases and closed 123 Workers' Compensation cases.
- Processed 21 new General Liability cases and closed 42 General Liability cases.
- Coordinated an onsite flu shot event for employees that included biometric screenings with Kaiser.
- Tracked CalOSHA ETS revisions, implemented changes to the City's COVID-19 Prevention Plan (CPP), and communicated changes with employees.
- Conducted 18,135 employee temperature and screening checks.
- Opened 22 recovery claims on behalf of the City, for damage to City property.
- Processed 50 new FMLA cases for employees.





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### **Finance Department**

#### Budget

- Received Government Finance Officers Annual (GFOA) Budget Award for the FY 2021/22 thru FY 2022/23 Biennial Budget Report.
- Delivered three (3) FY 2021/22 Operating Budget updates and presentations to the City Council and community.
- Updated long-range fiscal forecasting model with FY 2021/22 and FY 2022/23 Operating Budgets.
- Completed FY 2021/22 through FY 2025/26 Capital Improvement Plan (CIP) budget (approved in September 2021).
- Prepared FY 2022/23 through FY 2026/27 Capital Improvement Plan (CIP) presentation to the Planning Commission (May 2022), proposed City Council adoption in August 2022.
- Held Measure T Citizen's Oversight Committee meeting, providing transparency regarding Measure T spending.
- Coordinated Measure T Oversight Committee Report to City Council and provided timely monthly reports for Committee members.
- Supported Economic Development in implementing the Murrieta Money Match Program (ARPA funded).
- Supported planning and coordinating the Short-Term Vacation Rental Ordinance update.
- Completed ARPA Quarterly Report (July, October, January, April).
- Completed FY 2021/22 Other Post-Employment Benefits (OPEB) Valuation Report.
- Provided quarterly updates to the OpenGov transparency software for Finance and ASD.
- Created a Finance Enterprise Training Guide for departments, on how to run various budget reports.
- Completed labor cost set-up and costed labor negotiation proposals for Murrieta General Employee Association and Murrieta Supervisor Association.
- Conducted Monthly Budget Check-Ins with Departments.

#### Accounting

- Completed the following Financial and Audit Reports:
  - FY 2020/21 Financial Statement Audit.
  - FY 2020/21 Single Audit.
  - Achieved no findings for both Financial Statement Audit and Single Audits.



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- Financial Statements Report.
- FY 2020/21 Agreed-Upon Procedures (Audit) for Measure A Fund (RCTC).
- FY 2020/21 Agreed-Upon Procedures (Audit) for MSHCP Fee (RCA).
- FY 2020/21 annual Transportation Uniform Mitigation Fee (TUMF) review.
- FY 2017/18 and FY 2018/19 AQMD (AB2766 Subvention Funds) Audit.
- FY 2020/21 AQMD (AB2766 Subvention Funds) Annual Report.
- FY 2020/21 Annual Streets Report.
- U.S. Census Bureau Quarterly Sales Tax Reporting (3 Quarters).

### Debt Management

- Updated City Investment Policy.
- Refunded CFD Special Tax Refunding Bonds, Series 2012, and achieved over \$11 million in gross cash flow savings.
- Achieved bond rating upgrade to A+, in connection with the Murrieta Financing Authority CFD Local Agency Refunding Bond, Series 2022.
- Achieved bond rating upgrade to A+, for the Successor Agency 2017, A & B Tax Allocation Bonds.

### Procurement

- Issued formal RFP for Deferred Compensation Plan Investment Fiduciary Services.
- Issued informal RFP for Contract Management software.
- Issued informal RFP for Cash Management services.
- Issued informal RFP for Lease Accounting software (GASB 87 compliance).
- Issued informal RFP for Budget Book Preparation software.
- Updated Administrative Procurement Policy and Municipal Code Section 3.08.

### Other Projects

- Completed Cost Allocation Plan and Fully Burden Hourly Rate calculation, as part of User Fee Schedule update.
- Completed Business License Code update.
- Created a Fund Balance and Reserve Policy.
- Improved the City's cash flow management, to ensure a higher rate of return on investments.
- Presented options to City Council during a Workshop on the various choices for the Pension Rate Stabilization Fund.



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- Renegotiated Deferred Compensation Plan Investment Fees with Public Agency Retirement Services (PARS) for part-time employees.

### **Public Works and Engineering**

- Completed Warm Springs Parkway construction, prior to opening of Costco.
- Completed I-215/Clinton Keith Road Interchange Landscape Project.
- Completed Clinton Keith Road Culvert Rehabilitation Project.
- Initiated Recycled Water Retrofit Program with Rancho Cal Water District.
- Facilitated Downtown Night Market Events signage and barricades twice a month.
- Completed \$3 million Citywide Slurry Seal Program.
- Received \$2.6 million earmark for I-215/Keller Road Interchange from Congress Member Calvert.

### **Fire Department**

- Took delivery and put in service a new Tactical Water Tender (WT2).
- Recruited and hired four Fire Inspectors, bringing the Fire Prevention Bureau to full staffing.
- Processed 1,078 Fire plans through the Fire Prevention office.
- Completed 1,317 Business Inspections through the Fire Prevention office.
- Completed 681 new construction inspections through the Fire Prevention office.
- Completed 1,047 Defensible Space Inspections through the Fire Prevention office.
- Responded to 11,614 calls for service.
- Conducted annual Captains Academy for professional development of department members.
- Submitted Annual Compliance Report (ACR) to the Center for Public Safety Excellence (CPSE) and awarded continued Accredited Agency status.
- Graduated five Firefighter Recruits from the City's Fire Academy.
- Placed nine new cardiac monitors / defibrillators and eight new automated CPR boards in service.
- Completed 26,206 cumulative hours of training.
- Completed a Recruit Academy for five Fire Recruits, who all successfully graduated and have begun their first trimester of probation.
- Delivered Elevator Rescue Training to all Operations Personnel and purchased new Elevator Extrication tools to outfit all frontline Apparatus.
- Signed Canyon Lake Mutual Aid Agreement.
- 75<sup>th</sup> Fire Department Anniversary Rollout.



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- Secured a State of California Office of Emergency Services (OES) Type 6 Wildland Fire Engine to enhance response and mutual aid deployment capabilities.
- Repurposed Water Tender to Public Works.
- SAVE (Supplying Aid to Victims of Emergency) cards deployed for post incident community support.
- Safeguards installed at Fire Administration (safety & security).
- Conducted MFR Annual Employee Recognition Ceremony, Medal of Valor and Distinguished Service Awards.
- Received a Homeland Security grant for \$13,350, to refurbish CERT Trailers.
- Received an Emergency Management Performance Grant for \$25,377, to fund a portion of our Disaster Preparedness Coordinator position.

### **Community Services Department - Library**

#### Events

- Provided 43 storytimes that assist early learners with cognitive, physical, and language development through social interaction.
- Offered 32 virtual storytimes (16 in Spanish) reaching over 3,570 viewers to serve families still isolating from the pandemic or unable to attend in person.
- Partnered with the Neighborhood Forest to distribute 561 California native trees to children in support of preserving biodiversity.

#### Programs

- Post-COVID – Became one of the first Libraries to reopen to the public, reinstated Library tours, and continued curbside service, as necessary.
- Implemented the State Park Program, providing vehicle-day passes that provide access to over 200 parks, lakes, beaches, and monuments in the State Parks system, for free.
- Introduced a new component of the Children’s collection called “Library of Things, Jr.” (LOT Jr.). This collection includes many useful and engaging items such as:
  - Museum passes.
  - Musical instruments specifically for children.
  - Robotics learning toys.
  - Traditional board games.
  - Electronic handheld gaming devices.
  - Educational toys and tablets.
  - Children’s Activity Kits: Citizen Science kits, Storytime and Discovery Kits, and Mental Health and Wellness Kits.



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- Digital gaming cards.
- Conducted large scale Children's and Family Programs in Town Square Park:
  - Earth Day Celebration.
  - Touch-A-Truck Storytime.
  - Annual Summer Reading Challenge Programs:
    - Wild Wonders Animal Show.
    - Western Science Museum Mobile Exhibit.
    - San Diego Children's Discovery Museum Mobile Exhibit.
- Established a very popular Seed Library, with the goal of building a free and accessible source of locally adapted seeds.
- Conducted senior citizen outreach through the distribution of take-home craft kits.
- Made several new additions to the Library of Things collection including several musical instruments and Home Connectivity Kits with Chromebooks and mobile Wi-Fi Hotspots.
- Completed a full inventory of the Library's entire collection.
- The Library's Teen Advisory Council presented a Summer Reading Challenge Library update at the June 21, City Council meeting.
- Conducted the Foods for Fines program for Love your Library Month, where Library patrons can donate a non-perishable, nutritious, pre-packaged food item to waive \$1 of accrued fines up to \$15, reducing the financial barrier for Library patrons to access the Library while providing donations for assisting individuals experiencing food insecurity.
- Repurposed former Computer Lab to better serve community needs.
- Added a mobile Computer Lab Unit with 15 laptops available for Library programming and patron use.

### Grants

- Zip Books - Patrons can request books/audio books not currently in the library's circulation and receive directly from Amazon. When finished, they return the material to the Library to be added to the collection. This year, over 800 pieces of material have been delivered and added into circulation - \$15,000.
- Inspiration Grant - Funding for Library for All, an interactive program series for adults and teens with disabilities - \$3,600.
- NASA @ My Library Grant - A STEM Education Initiative to enhance and increase learning opportunities for Library patrons and populations currently underrepresented in STEM Education - \$1,600.
- Home Connectivity Kits Procurement Opportunity - Kits provided by the California State Library. Each kit contains a Chromebook and Wi-Fi Hotspot available for checkout.



## *City of Murrieta Accomplishments 2021/22*

### Analytics

- Answered 43,872 reference information and technology assistance questions.
- Circulation Statistics:
  - 3,224 new Library cards issued.
  - 595,267 items circulated.
  - 16,182 holds satisfied.
  - 60,781 active account log-ins.
  - 2,396 online Library card registrations.
  - 6,770 new items added to the collection.
- Posted over 840 social media posts across all platforms equaling close to 373,000 people reached.
- Presented 33 Adult programs and distributed 1,848 take home craft kits for adult patrons through the Library's "Grab and Go" program.

### Partnerships

- Partnered with the County of Riverside Registrar of Voters, as a Vote-by-Mail Ballot Drop Off location and in-person Vote Center location in September 2021, and June 2022.
- Partnered with the Riverside University Health System to host COVID-19 Vaccine Clinics at the Library in November 2021, December 2021, March 2022, and April 2022.
- Partnered with the Murrieta Valley Unified School District's Career and Technical Education program to bring Murrieta Public Library resources to Murrieta Career Students and provide instruction on access and usage.

### **Community Services Department – Parks and Recreation**

### Events

- Successfully returned to hosting large scale events (22 total) including the following:
  - 07/01/21 - Celebrated Murrieta's 30<sup>th</sup> Birthday with fireworks.
  - July and August held two concerts and two movies at new Town Square Park Amphitheater.
  - 08/31/21 - Assisted with the tribute to honor the 13 Marines that fell at Kabul at the Town Square Park Amphitheater.
  - 09/04/21 – Belatedly held the City's 30<sup>th</sup> Birthday Bash at California Oaks Sports Park.
  - 09/11/21 – Held morning Remembrance Ceremony as well as evening 9/11 Symphony Concert at Town Square Park Amphitheater.



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- 10/30/21 – Held a Dark in the Park Halloween event at Town Square Park, in partnership with the Murrieta Police Department including a movie and trick or treating
- 11/11/21 – Held the largest Veterans Day Parade in Riverside County.
- 12/04/21 – Held Donuts with Santa and Festival of Trees.
- 12/05/21 – Held Movie Night (Elf) at Town Square Park Amphitheater.
- 04/02/22 – Provided assistance for the annual Tour de Murrieta.
- 04/16/22 – Facilitated Egg Hunt at Town Square Park Amphitheater.
- 05/30/22 – Organized Memorial Day Ceremony held at Town Square Park.
- 06/18/22 – Held Father’s Day Car Show back at California Oaks Sports Park.
- 06/25/22 – Coordinated Murrieta’s 31<sup>st</sup> Birthday Bash with concerts and fireworks.

### Senior Center

- Reopened the Senior Center in April 2021, with COVID protocols in place.
- By August 2021, all classes and programs were back up and running at pre-COVID conditions.
- “Grab and Go” and indoor eating was brought back in September for the Lunch program. To date, over 13,000 meals to the seniors have been served since reopening the indoor Lunch program.
- Since reopening, eight classes are filled to capacity each month.
- In May 2022, the city collaborated with Feeding America to start a free commodities and food program for seniors aged 60+.

### Youth Center/Sports/California Oaks Sports Park Pool

- Reopened to youth members on August 11, 2021.
- The Computer Lab was renovated with new computers, neon lights, and wall décor to provide a fresh new look.
- The Jr. Staff program had five (5) volunteers earn community service hours for high school.
- Adult Softball Leagues returned in fall 2021.
- Mini sports seasons were offered to encourage more registrations with fewer scheduling commitments.
- Every Youth Sports league saw an increase in registration numbers from previous pre-COVID seasons.
- New software was installed to schedule ball field lights at the Alta Murrieta Sports Park.
- Successfully reopened the pool after two years of it being closed due to COVID.





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### Community Center/Adult Recreation Program

- Reopened the Community Center for regular lobby hours in August 2021, with COVID protocols in place.
- In April 2021, staff reopened classes to full capacity and allowed parents and spectators in the building with COVID protocols in place.
- Continued to add new classes and programs for the community in person and virtually.
- Resumed taking shelter and facility reservations in September 2021.
- Moved to in-person gatherings with our kickoff “Getting Together-Reunited” event July 2021.
- Held Senior Prom June 10, with the help of cosponsors Murrieta Rotary and Care Rite.
  - To date, the program is averaging thirty-six participants per event.

### Capital Improvement Plan Projects and Capital Projects

- New roof was installed on the Community Center in January 2022.
- Completed the bid process and award for the Pioneer Park Tot Lot Improvement Project; submittal process is complete; and procurement process is underway.
- Planted new City holiday tree at Town Square Park.
- Installed skate deterrent measures at Town Square Park Amphitheater.
- Contracted with various consultants to complete the design and engineering phase of the Sykes Ranch Park Windmill and Historic Marker project. Issued Request for Quote (RFQ) for the fabrication and installation of a replica windmill.
- Installed windscreens at Alderwood and B Street Station Pickleball Courts.
- Prepared plans, details, and specifications for the bidding of the Vietnam Veterans Memorial Wall. Supply chain issues have temporarily stalled project.
- Received a \$260,000 grant toward the design and construction of the City’s third dog park at Glen Arbor Park. Staff is currently requesting proposals for the design and engineering of the project.
- Submitted grants for the design and construction of Murrieta’s Interactive Sensory Trail and the pedestrian bridge crossing over Murrieta Creek at Copper Canyon Park.
- Staff is completing preparatory work in anticipation of Council’s approval of new capital projects that include the removal and replacement of the skate park fencing at California Oaks Sports Park, the update to the Parks and Recreation Master Plan, and the design and engineering of six replacement tot lots and two new tot lots.
- New doors were added to the Mapleton Park Restrooms.



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### Youth Advisory Committee

- Successfully held two well-attended events:
  - St. Patrick's Day Dodgeball Tournament.
  - Youth Art Showcase.

### Homeless Services

- Continued implementing Emergency Solutions Grant - \$993,000.
- Received additional grant from County for ESG - \$153,000.
- Notification that the City will receive a grant from Congress Member Calvert to formally implement the Regional Homeless Alliance program - \$500,000.
- Housed 190 individuals through the new partnership for emergency shelter with Project Touch under the ESG grant.
- Conducted the Annual Point in Time count, with Murrieta having one of the lowest per capita rates of homelessness in California.
- Hired the programs first Management Analyst to assist with managing grants and programs.

### **Economic Development**

- Worked with Murrieta Hot Springs Resort on clearing contingencies towards closing escrow.
- Received Final Approval from U.S. Department of Commerce on a \$3 million grant to build a wet lab, dry lab, and creative office space in the Murrieta Innovation Center.
- Assisted Merlone Geier and JLL in the sale of Village Walk.
- Brought in 12<sup>th</sup> Biotech company into the Murrieta Innovation Center as well as the first international company.
- Assisted multiple hotel groups in site selection, including one that has completed a PSA in the Office Research Park Zone to assist hospitals with medical tourism needs.
- Hosted the first Job Fair in Murrieta since 2019.
- Celebrated many new restaurant openings, including:
  - Toast Murrieta.
  - Murrieta Roadhouse Grill.
  - Raising Cains.
  - Lola's Birria Tacos.
- Recruited new restaurants to the City, including Capriotti's Sandwich Shop and Blaze Pizza.
- Assisted Home Depot in their application process to locate in The Orchard.
- Celebrated Grand Opening of the First Amazon Fresh in Riverside County.



## *City of Murrieta Accomplishments 2021/22*

### **Police Department**

- Purchased and facilitated construction of a new Public Safety Enterprise Communication (PSEC) system Simulcast Tower which provides improved interoperability amongst regional first responder during critical incidents and allows for coverage redundancy in case of structural damage to primary communication equipment.
- Installed 20 Flock Safety License Plate Reader (LPR) cameras which will assist the Police Department in combating crime and developing investigative leads.
- Completed a remodel of the Records Unit which allowed for the addition of 14 workstations. This project also includes a full remodel of the Police Department's Community Room.
- Completed a remodel of the Officer Report Writing Room to increase efficiency.
- Placed a full-time detective on the Inland Crackdown Allied Task Force (INCA) to combat individuals and organizations engaged in drug trafficking and large-scale drug sales operations.
- The Communications Center is beta testing Carbyne, a Next Generation 911 cloud-based software platform that allows first responders to obtain a real time direct view of critical incidents via mobile devices and assists in pinpointing a 911 caller's exact location.
- The Police Department's seven social media platforms have approximately 141k followers.
- Two Murrieta Police Department Detectives were cross-sworn as Task Force Officers with the United States Postal Inspection Service for the Inland Empire Theft Task Force to assist in combating mail theft and fraud in the city.
- Added to employee wellness by having a Licensed Clinical Psychologist be on-site once a month offering counseling services to Police Department personnel.
- (7) Traffic Motors and (1) Traffic Motor Sergeant were assigned to the Police Department's Traffic Division, including a nighttime motor working until 9pm.
- Chief Conrad took on (3) critical Law Enforcement roles in the County:
  - Voting member of the Executive Committee of the Community Corrections Partnership (AB-109/PACT)
  - Steering Committee Chairperson for the Public Safety Enterprise Communication System (PSEC)
  - Riverside Cal ID RAN Board Member
- The first comprehensive Murrieta Police Department Use of Force Analysis Report (for 2021) was released publicly on the Police Department's website.
- Racial Identity Profiling Act (RIPA) data is now being collected by Murrieta Police Officers per Assembly Bill 953.
- Captain Henry, Captain Gomez. and Lieutenant Weller attended the Senior Management Institute for Policing training course hosted by the Police Executive Research Forum.
- The Citizens' Academy was relaunched for the community and City employees to attend.



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- Added the critical position of a Computer Automated Dispatch/Records Management System (CAD/RMS) Administrator.
- Implemented Lexipol's Daily Training Bulletins to increase personnel's knowledge of department policy.