



Murrieta Fire & Rescue



Monthly Activity & Performance Report for April 2021

Incident Type	City	Aid Given	TOTAL
Fire	18	2	20
Explosion	3	0	3
Emergency Medical/Rescue	611	5	616
Haz Mat/Condition	10	0	10
Public Assist/Service Call	69	0	69
Good Intent Call	81	5	86
Alarm Activation	25	0	25
Severe Weather	0	0	0
Special/Miscellaneous	0	0	0
Total Incidents	817	12	829

Details on page 2 to 3

Performance Measure	First-Due	ERF-Moderate	ERF-High
Fire Suppression	09:41	11:01	n/a
Emergency Medical	10:37	12:17	09:59
Technical Rescue	09:59	15:02	n/a
Hazardous Materials	09:50	11:17	n/a
Wildland	09:11	n/a	33:42

Details on pages 4 to 10

Property Value Saved	\$9,436,400
Percentage Saved	94.9%
Property Value Threatened	\$9,947,450
Property Value Lost	\$511,050

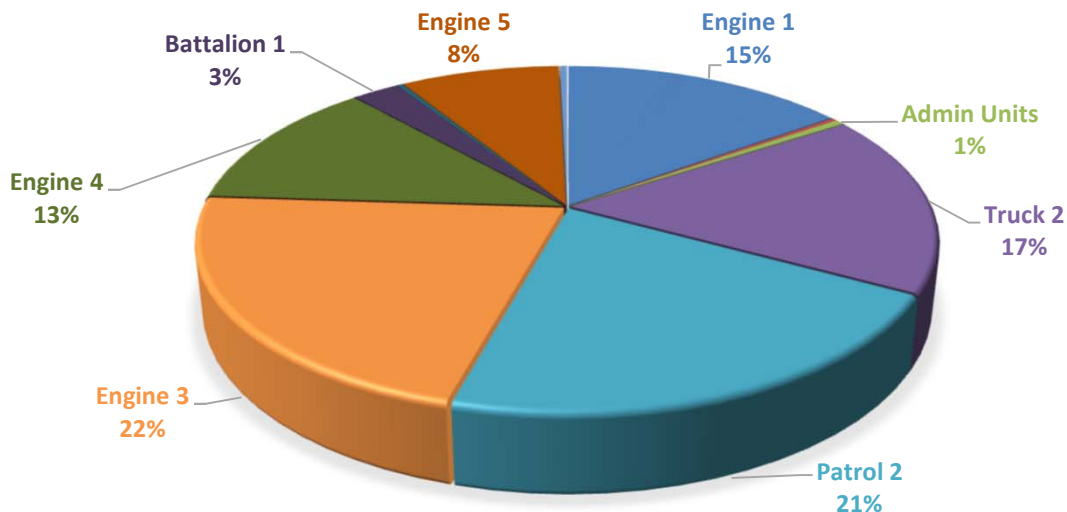
Incident Activity by Planning Zone for April 2021

Incident Type	Planning Zone 1	Planning Zone 2	Planning Zone 3	Planning Zone 4	Planning Zone 5	TOTAL
Fire	5	6	5	1	1	18
Explosion	1	0	2	0	0	3
EMS/Rescue	63	216	179	97	56	611
Haz Mat	0	4	3	3	0	10
Service Call	10	28	21	4	6	69
Good Intent	12	20	27	19	3	81
Alarm Activation	3	12	3	3	4	25
Severe Weather	0	0	0	0	0	0
Special/Misc	0	0	0	0	0	0
TOTAL Incidents	94	286	240	127	70	817



Total Incidents by Type, Unit & Station for April 2021

	Fire	Explosion	EMS/Rescue	Haz Mat	Service Call	Good Intent	Alarm Activation	Severe Weather	Special/Misc	TOTAL
Station 1	25	2	96	2	15	18	7	0	0	165
<i>Engine 1</i>	17	2	96	2	15	18	7	0	0	157
<i>Tender 1</i>	3	0	0	0	0	0	0	0	0	3
<i>Admin Units</i>	5	0	0	0	0	0	0	0	0	5
Station 2	21	2	298	7	26	39	10	0	0	403
<i>Truck 2</i>	13	1	111	5	22	19	9	0	0	180
<i>Patrol 2</i>	8	1	187	2	4	20	1	0	0	223
Station 3	15	2	153	7	23	23	4	0	0	227
<i>Engine 3</i>	15	2	153	7	23	23	4	0	0	227
<i>Patrol 3</i>	0	0	0	0	0	0	0	0	0	0
<i>Brush 3</i>	0	0	0	0	0	0	0	0	0	0
Station 4	32	2	92	7	8	16	2	0	0	159
<i>Engine 4</i>	13	1	89	4	6	16	1	0	0	130
<i>Battalion 1</i>	16	1	3	3	2	0	1	0	0	26
<i>Brush 4</i>	3	0	0	0	0	0	0	0	0	3
Station 5	19	0	57	2	8	3	3	0	0	92
<i>Engine 5</i>	15	0	57	2	8	3	3	0	0	88
<i>OES 8634</i>	4	0	0	0	0	0	0	0	0	4
MFR UNIT TOTALS	112	8	696	25	80	99	26	0	0	1046
Cal Fire Unit Totals	7	0	19	3	1	7	0	0	0	37



Performance Measure Analysis for April 2021

For each emergency response program, the top number represents total response time, followed by the number of incidents. All times measure performance achieved 90% of the time.

Category	First-Due All Risks	First-Due Low	First-Due Moderate	First-Due High	First-Due Very High
Fire Suppression	09:41 15	09:30 7	09:40 7	05:27 1	
<i>Alarm Handling Time</i>	<i>01:24</i>	<i>01:23</i>	<i>01:19</i>	<i>00:56</i>	
<i>Turnout Time</i>	<i>01:48</i>	<i>01:43</i>	<i>01:48</i>	<i>01:02</i>	
<i>Travel Time</i>	<i>07:12</i>	<i>06:59</i>	<i>07:48</i>	<i>03:29</i>	
Emergency Medical	10:37 575	11:12 391	09:36 169	08:37 16	
<i>Alarm Handling Time</i>	<i>03:06</i>	<i>03:17</i>	<i>02:26</i>	<i>01:45</i>	
<i>Turnout Time</i>	<i>01:40</i>	<i>01:41</i>	<i>01:42</i>	<i>01:33</i>	
<i>Travel Time</i>	<i>06:46</i>	<i>06:49</i>	<i>06:42</i>	<i>06:00</i>	
Technical Rescue	09:59 40	09:32 31	15:33 9	n/a 0	
<i>Alarm Handling Time</i>	<i>01:41</i>	<i>01:15</i>	<i>02:05</i>	<i>n/a</i>	
<i>Turnout Time</i>	<i>01:40</i>	<i>01:46</i>	<i>01:19</i>	<i>n/a</i>	
<i>Travel Time</i>	<i>10:00</i>	<i>07:01</i>	<i>11:53</i>	<i>n/a</i>	
Hazardous Materials	09:50 10	13:46 8	08:22 2	n/a 0	
<i>Alarm Handling Time</i>	<i>01:39</i>	<i>01:40</i>	<i>00:37</i>	<i>n/a</i>	
<i>Turnout Time</i>	<i>01:19</i>	<i>01:20</i>	<i>01:14</i>	<i>n/a</i>	
<i>Travel Time</i>	<i>08:28</i>	<i>12:12</i>	<i>06:56</i>	<i>n/a</i>	
Wildland	09:11 5	07:03 1	09:01 3	09:18 1	n/a 0
<i>Alarm Handling Time</i>	<i>01:49</i>	<i>01:59</i>	<i>01:26</i>	<i>01:20</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:21</i>	<i>00:34</i>	<i>01:25</i>	<i>01:01</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:56</i>	<i>04:30</i>	<i>06:50</i>	<i>06:57</i>	<i>n/a</i>

Category	ERF Low Risk	ERF Moderate Risk	ERF High Risk	ERF Very High Risk
Fire Suppression		11:01	n/a	
		1	0	
<i>Travel Time</i>		08:46	n/a	
Emergency Medical		12:17	09:59	
		11	11	
<i>Travel Time</i>		06:52	07:11	
Technical Rescue		15:02	n/a	
		3	0	
<i>Travel Time</i>		11:19	n/a	
Hazardous Materials		11:17	n/a	
		2	0	
<i>Travel Time</i>		09:52	n/a	
Wildland	n/a	n/a	33:42	n/a
	0	0	1	0
<i>Travel Time</i>	n/a	n/a	12:01	n/a

Performance Measure Analysis for the Last 12 Months Through April 2021

For each emergency response program, the top number represents total response time with each of its components italicized. All times measure performance achieved 90% of the time.

Category	First-Due All Risks	First-Due Low Risk	First-Due Moderate Risk	First-Due High Risk	First-Due Very High Risk
Fire Suppression	10:43 226	11:44 121	10:31 81	10:34 24	
Alarm Handling Time	<i>01:55</i>	<i>02:02</i>	<i>01:48</i>	<i>01:50</i>	
Turnout Time	<i>01:33</i>	<i>01:35</i>	<i>01:19</i>	<i>01:41</i>	
Travel Time	<i>08:19</i>	<i>08:13</i>	<i>08:06</i>	<i>07:56</i>	
Emergency Medical	10:41 6887	10:48 5296	10:27 1435	09:39 156	
Alarm Handling Time	<i>03:10</i>	<i>03:16</i>	<i>02:50</i>	<i>01:58</i>	
Turnout Time	<i>01:40</i>	<i>01:40</i>	<i>01:40</i>	<i>01:35</i>	
Travel Time	<i>07:06</i>	<i>07:05</i>	<i>07:14</i>	<i>07:01</i>	
Technical Rescue	11:06 375	10:13 325	14:29 48	14:36 2	
Alarm Handling Time	<i>01:30</i>	<i>01:34</i>	<i>01:49</i>	<i>02:34</i>	
Turnout Time	<i>01:37</i>	<i>01:39</i>	<i>01:31</i>	<i>01:01</i>	
Travel Time	<i>08:36</i>	<i>08:02</i>	<i>11:44</i>	<i>11:01</i>	
Hazardous Materials	11:03 90	11:12 68	10:30 22	n/a 0	
Alarm Handling Time	<i>01:59</i>	<i>02:02</i>	<i>01:19</i>	<i>n/a</i>	
Turnout Time	<i>01:30</i>	<i>01:31</i>	<i>01:23</i>	<i>n/a</i>	
Travel Time	<i>09:16</i>	<i>09:18</i>	<i>09:00</i>	<i>n/a</i>	
Wildland	09:58 40	10:32 7	09:21 32	09:18 1	n/a 0
Alarm Handling Time	<i>01:43</i>	<i>01:56</i>	<i>01:42</i>	<i>01:20</i>	<i>n/a</i>
Turnout Time	<i>01:41</i>	<i>01:33</i>	<i>01:47</i>	<i>01:01</i>	<i>n/a</i>
Travel Time	<i>08:09</i>	<i>08:36</i>	<i>07:32</i>	<i>06:57</i>	<i>n/a</i>

Category	ERF- Low Risk	ERF- Moderate Risk	ERF- High Risk	ERF- Very High Risk
Fire Suppression		15:04	16:34	
		17	1	
<i>Travel Time</i>		<u>11:26</u>	<u>09:10</u>	
Emergency Medical		14:31	13:52	
		161	104	
<i>Travel Time</i>		<u>08:56</u>	<u>10:35</u>	
Technical Rescue		18:39	30:05	
		39	1	
<i>Travel Time</i>		<u>13:16</u>	<u>26:09</u>	
Hazardous Materials		11:44	n/a	
		16	0	
<i>Travel Time</i>		<u>10:39</u>	<u>n/a</u>	
Wildland	13:15	21:06	33:42	n/a
	1	3	1	0
<i>Travel Time</i>	<u>10:27</u>	<u>14:32</u>	<u>12:01</u>	<u>n/a</u>

First-Due Performance Comparison - 2016 to Present

Color codes below represent MFR's status towards achieving response time performance goals in the Standards of Cover 90% of the time. The colors represent the following:

- **Green** – Meeting or exceeding the goal.
- **Orange** – Within 25% of meeting the goal.
- **Red** – Not meeting goal (greater than 25% from meeting goal).

Response Program	Goal	Current Month	Last 12 Months	2016-2020	2020	2019	2018	2017	2016
Fire Suppression	9:00	09:41	10:43	11:02	10:35	10:50	10:13	12:07	11:15
		15	226	978	217	221	192	176	153
<i>Alarm Handling</i>	1:30	01:24	01:55	01:54	01:46	01:46	02:01	01:56	01:54
<i>Turnout</i>	1:30	01:48	01:33	02:02	01:29	01:32	02:07	02:13	02:43
<i>Travel</i>	6:00	07:12	08:19	08:17	08:01	08:21	08:03	07:31	07:31
Emergency Medical	8:00	10:37	10:41	09:36	10:07	08:55	09:20	09:07	09:08
		575	6887	28968	6732	6610	5689	5142	4582
<i>Alarm Handling</i>	1:00	03:06	03:10	01:33	02:44	00:59	01:04	01:13	01:21
<i>Turnout</i>	1:00	01:40	01:40	01:52	01:36	01:31	02:02	02:04	02:14
<i>Travel</i>	6:00	06:46	07:06	07:14	06:59	07:09	07:19	06:50	06:38
Technical Rescue	9:00	09:59	11:06	10:53	12:02	10:06	11:14	10:37	10:42
		40	375	1867	375	411	359	355	336
<i>Alarm Handling</i>	1:30	01:41	01:30	01:31	01:41	01:34	01:42	01:46	01:51
<i>Turnout</i>	1:30	01:40	01:37	01:56	01:37	01:39	00:00	01:31	00:00
<i>Travel</i>	6:00	10:00	08:36	08:22	10:05	08:15	08:27	07:49	07:45
Hazardous Materials	9:00	09:50	11:03	11:20	11:14	10:07	10:33	13:00	13:46
		10	90	369	101	80	72	55	61
<i>Alarm Handling</i>	1:30	01:39	01:59	02:03	02:09	01:13	01:47	02:46	02:40
<i>Turnout</i>	1:30	01:19	01:30	02:03	01:34	01:39	02:10	02:33	02:30
<i>Travel</i>	6:00	08:28	09:16	08:38	08:51	08:30	07:59	08:46	08:55
Wildland	10:30	09:11	09:58	13:27	09:59	13:38	13:45	13:28	12:58
		5	40	216	36	40	33	69	33
<i>Alarm Handling</i>	1:30	01:49	01:43	01:57	01:41	01:47	01:44	02:17	02:59
<i>Turnout</i>	2:00	01:21	01:41	02:30	01:38	02:00	02:40	02:30	02:40
<i>Travel</i>	7:00	06:56	08:09	09:56	07:40	11:30	09:34	10:47	08:48

Effective Response Force (ERF) Performance Comparison - 2016 to Present

ERF-Low Risk

Response Program	Goal	Current Month	Last 12 Months	2016-2020	2020	2019	2018	2017	2016
Wildland	12:00	n/a	13:15	13:05	12:43	12:30	n/a	12:51	n/a
		0	1	5	2	2	0	1	0
<i>Travel</i>	8:30	n/a	10:27	10:20	09:32	10:01	n/a	00:02	n/a

ERF-Moderate Risk

Response Program	Goal	Current Month	Last 12 Months	2016-2020	2020	2019	2018	2017	2016
Fire Suppression	15:00	11:01	15:04	20:27	15:20	18:12	20:46	22:22	19:07
		1	17	69	21	15	10	6	7
<i>Travel</i>	12:00	08:46	11:26	14:19	12:06	14:04	17:36	13:17	14:16
Emergency Medical	10:00	12:17	14:31	11:32	10:52	11:06	12:54	10:49	16:42
		11	161	731	354	218	65	41	19
<i>Travel</i>	8:00	06:52	08:56	08:15	07:20	08:19	09:36	08:28	07:34
Technical Rescue	11:00	15:02	18:39	19:45	15:14	17:14	17:57	22:03	23:15
		3	39	120	42	15	9	20	29
<i>Travel</i>	8:00	11:19	13:16	12:41	11:57	14:16	08:38	10:19	18:15
Hazardous Materials	13:00	11:17	11:44	20:04	12:52	20:49	23:20	15:05	27:03
		2	16	34	16	3	3	3	6
<i>Travel</i>	10:00	09:52	10:39	11:12	09:16	15:46	11:14	11:02	10:35
Wildland	16:00	n/a	21:06	29:55	21:06	32:38	25:05	30:19	24:05
		0	3	25	3	2	4	9	3
<i>Travel</i>	12:00	n/a	14:32	18:18	14:32	11:17	17:13	21:04	18:09

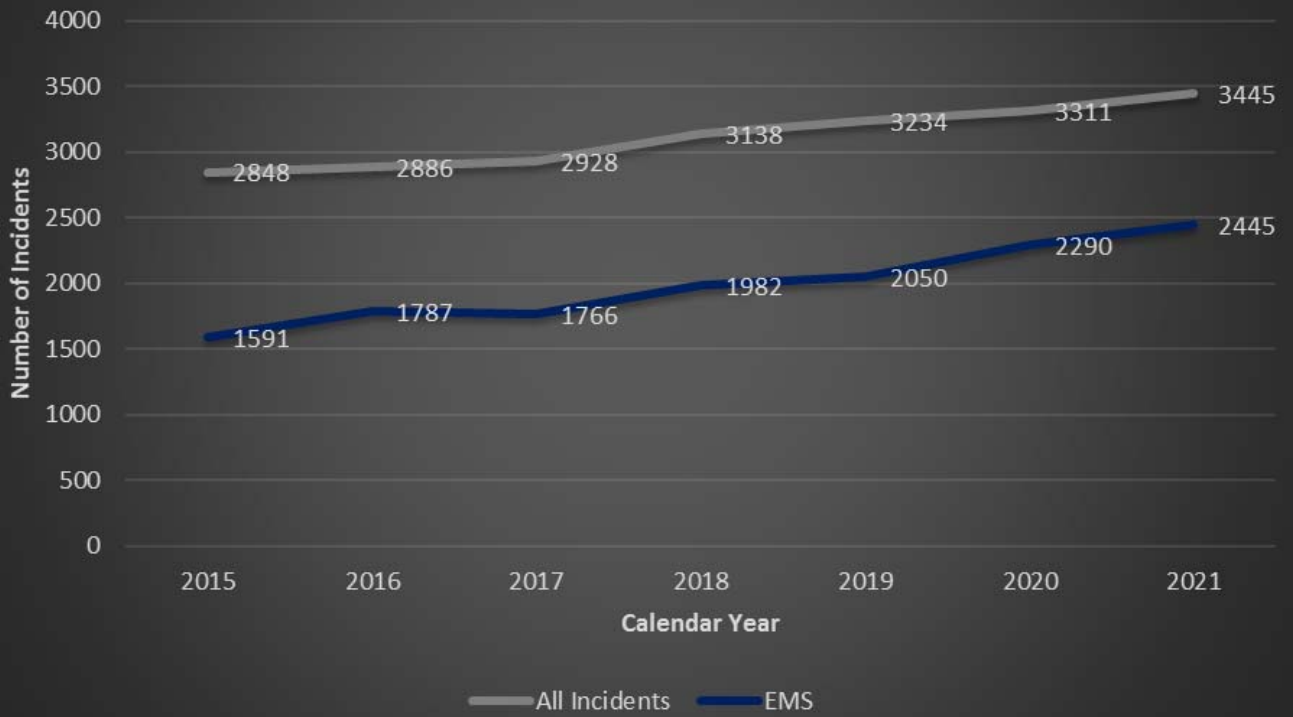
ERF-High Risk

Response Program	Goal	Current Month	Last 12 Months	2016-2020	2020	2019	2018	2017	2016
Fire Suppression	16:00	n/a	16:34	19:30	11:54	n/a	19:48	19:21	18:48
		0	1	5	1	0	1	2	1
<i>Travel</i>	13:00	n/a	09:10	10:54	09:18	n/a	10:26	10:58	15:10
Emergency Medical	11:00	09:59	13:52	15:04	15:04	n/a	n/a	n/a	n/a
		11	104	60	60	0	0	0	0
<i>Travel</i>	9:00	07:11	10:35	10:51	10:51	n/a	n/a	n/a	n/a
Technical Rescue	16:00	n/a	30:05	33:00	33:22	n/a	n/a	29:12	n/a
		0	1	3	2	0	0	1	0
<i>Travel</i>	13:00	n/a	26:09	25:06	25:38	n/a	n/a	14:08	n/a
Hazardous Materials	15:00	n/a	n/a	2:11:12	n/a	n/a	51:27	n/a	2:20:04
		0	0	2	0	0	1	0	1
<i>Travel</i>	12:00	n/a	n/a	2:04:12	n/a	n/a	36:29	n/a	2:13:57
Wildland	30:00	33:42	33:42	n/a	n/a	n/a	n/a	n/a	n/a
		1	1	0	0	0	0	0	0
<i>Travel</i>	20:00	12:01	12:01	n/a	n/a	n/a	n/a	n/a	n/a

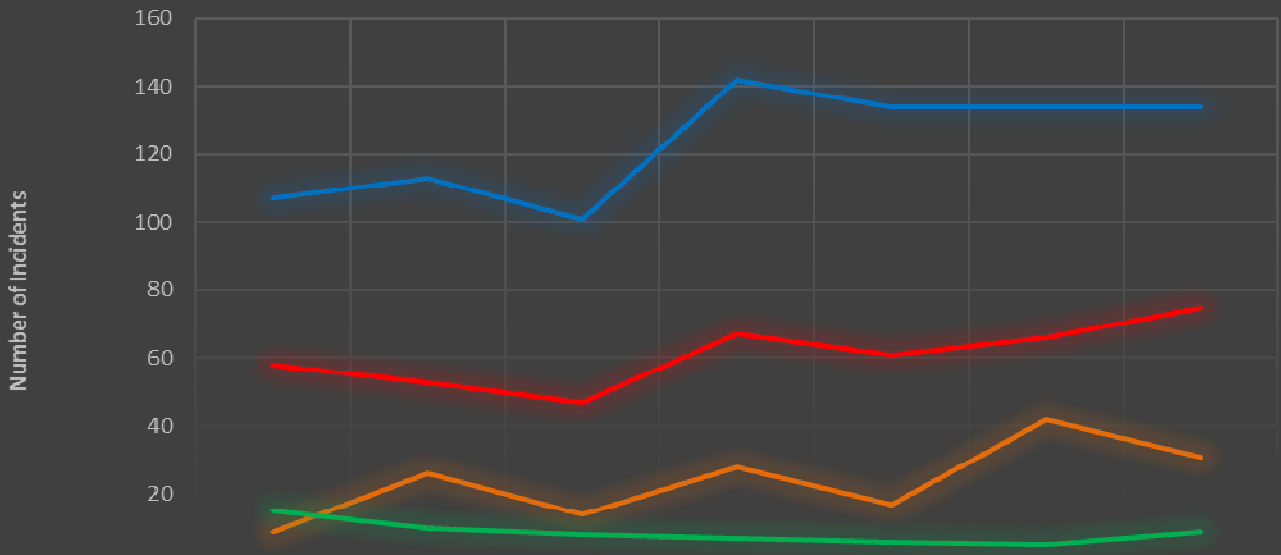
ERF-Very High Risk

Wildland	40:00	n/a	n/a	45:52	n/a	n/a	n/a	45:52	n/a
		0	0	1	0	0	0	1	0
<i>Travel</i>	28:00	n/a	n/a	28:16	n/a	n/a	n/a	28:16	n/a

Total & EMS Incidents YTD 2015 to 2021 Through April 30



Number of Incidents YTD 2015 to 2021 Through April 30



	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020	CY 2021
Fire	58	53	47	67	61	66	75
Tech Resq	107	113	101	142	134	134	134
HazMat	9	26	14	28	17	42	31
Wildland	15	10	8	7	6	5	9