



Murrieta Fire & Rescue



Monthly Activity & Performance Report for September 2020

Incident Type	City	Aid Given	TOTAL
Fire	28	2	30
Explosion	6	0	6
Emergency Medical/Rescue	580	1	581
Haz Mat/Condition	8	0	8
Public Assist/Service Call	79	3	82
Good Intent Call	62	4	66
Alarm Activation	39	0	39
Severe Weather	0	0	0
Special/Miscellaneous	1	0	1
Total Incidents	803	10	813

Details on page 2 to 3

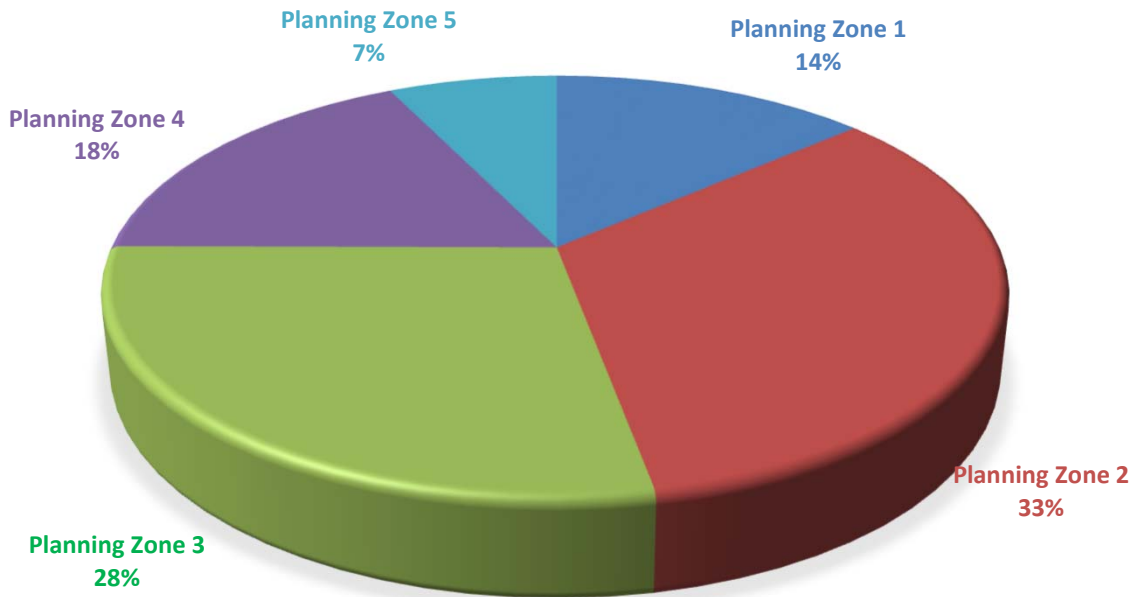
Performance Measure	First-Due	ERF-Moderate	ERF-High
Fire Suppression	09:53	14:00	n/a
Emergency Medical	10:37	10:37	14:13
Technical Rescue	14:34	14:19	n/a
Hazardous Materials	10:16	09:33	n/a
Wildland	09:35	n/a	n/a

Details on pages 4 to 10

Property Value Saved	\$15,676,200
Percentage Saved	96.6%
Property Value Threatened	\$16,233,400
Property Value Lost	\$557,200

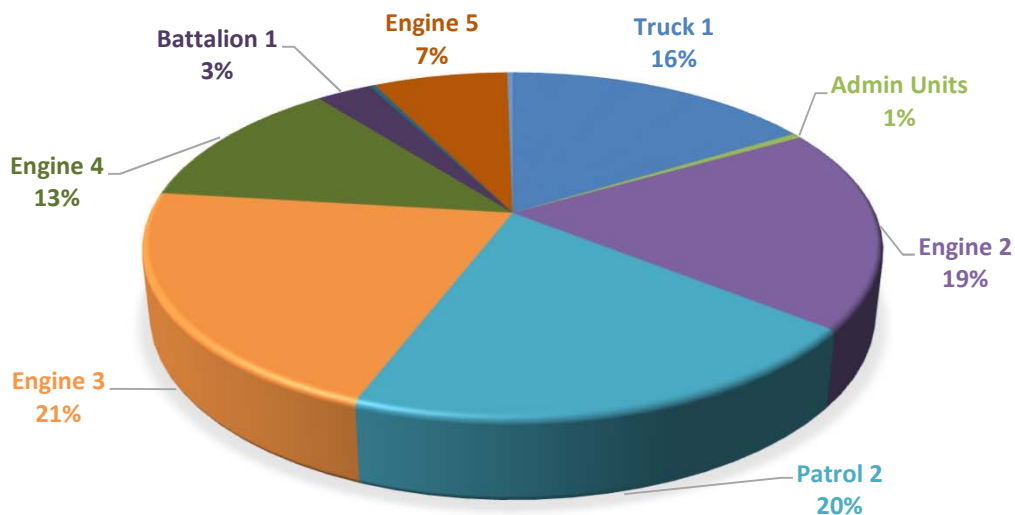
Incident Activity by Planning Zone for September 2020

Incident Type	Planning Zone 1	Planning Zone 2	Planning Zone 3	Planning Zone 4	Planning Zone 5	TOTAL
Fire	5	8	7	5	3	28
Explosion	0	1	2	1	2	6
EMS/Rescue	77	202	154	105	42	580
Haz Mat	0	0	6	2	0	8
Service Call	10	30	23	10	6	79
Good Intent	8	14	24	14	2	62
Alarm Activation	9	14	8	5	3	39
Severe Weather	0	0	0	0	0	0
Special/Misc	0	0	1	0	0	1
TOTAL Incidents	109	269	225	142	58	803



Total Incidents by Type, Unit & Station for September 2020

	Fire	Explosion	EMS/Rescue	Haz Mat	Service Call	Good Intent	Alarm Activation	Severe Weather	Special/Misc	TOTAL
Station 1	22	0	111	2	10	15	18	0	0	178
<i>Truck 1</i>	17	0	111	2	10	15	18	0	0	173
<i>Tender 1</i>	0	0	0	0	0	0	0	0	0	0
<i>Admin Units</i>	5	0	0	0	0	0	0	0	0	5
Station 2	28	2	298	1	40	30	16	0	0	415
<i>Engine 2</i>	20	2	120	1	29	15	14	0	0	201
<i>Patrol 2</i>	8	0	178	0	11	15	2	0	0	214
Station 3	19	2	144	6	24	18	11	0	0	224
<i>Engine 3</i>	19	2	144	6	24	18	11	0	0	224
<i>Patrol 3</i>	0	0	0	0	0	0	0	0	0	0
<i>Brush 3</i>	0	0	0	0	0	0	0	0	0	0
Station 4	29	1	97	11	7	14	8	0	0	167
<i>Engine 4</i>	13	1	90	4	6	13	6	0	0	133
<i>Battalion 1</i>	15	0	7	7	0	0	2	0	0	31
<i>Brush 4</i>	1	0	0	0	1	1	0	0	0	3
Station 5	18	1	47	0	5	3	4	0	0	78
<i>Engine 5</i>	15	1	47	0	5	3	4	0	0	75
<i>OES 8634</i>	3	0	0	0	0	0	0	0	0	3
MFR UNIT TOTALS	116	6	697	20	86	80	57	0	0	1062
Cal Fire Unit Totals	7	1	10	1	2	8	5	0	2	36



Performance Measure Analysis for September 2020

For each emergency response program, the top number represents total response time, followed by the number of incidents. All times measure performance achieved 90% of the time.

Category	First-Due All Risks	First-Due Low	First-Due Moderate	First-Due High	First-Due Very High
Fire Suppression	09:53 25	09:42 14	09:58 10	06:10 1	n/a n/a
<i>Alarm Handling Time</i>	<i>01:15</i>	<i>01:15</i>	<i>01:13</i>	<i>00:32</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:24</i>	<i>01:25</i>	<i>01:11</i>	<i>00:54</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:58</i>	<i>07:43</i>	<i>08:01</i>	<i>04:44</i>	<i>n/a</i>
Emergency Medical	10:37 536	10:47 384	09:41 133	09:19 19	n/a n/a
<i>Alarm Handling Time</i>	<i>03:19</i>	<i>03:28</i>	<i>02:48</i>	<i>01:56</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:37</i>	<i>01:37</i>	<i>01:33</i>	<i>01:36</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:05</i>	<i>07:19</i>	<i>06:34</i>	<i>06:24</i>	<i>n/a</i>
Technical Rescue	14:34 39	14:27 33	13:02 6	n/a 0	n/a n/a
<i>Alarm Handling Time</i>	<i>01:33</i>	<i>01:34</i>	<i>01:23</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:30</i>	<i>01:27</i>	<i>01:30</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>12:04</i>	<i>11:45</i>	<i>11:05</i>	<i>n/a</i>	<i>n/a</i>
Hazardous Materials	10:16 8	10:25 5	09:31 3	n/a 0	n/a n/a
<i>Alarm Handling Time</i>	<i>01:18</i>	<i>01:17</i>	<i>01:15</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:25</i>	<i>01:29</i>	<i>01:14</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:06</i>	<i>06:17</i>	<i>07:08</i>	<i>n/a</i>	<i>n/a</i>
Wildland	09:35 4	10:46 1	06:20 3	n/a 0	n/a 0
<i>Alarm Handling Time</i>	<i>01:05</i>	<i>00:53</i>	<i>01:04</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:22</i>	<i>01:29</i>	<i>01:01</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:31</i>	<i>08:24</i>	<i>05:01</i>	<i>n/a</i>	<i>n/a</i>

Category	ERF Low Risk	ERF Moderate Risk	ERF High Risk	ERF Very High Risk
Fire Suppression	n/a	14:00	n/a	n/a
	n/a	5	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>11:03</i>	<i>n/a</i>	<i>n/a</i>
Emergency Medical	n/a	10:37	14:13	n/a
	n/a	18	14	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>07:23</i>	<i>10:28</i>	<i>n/a</i>
Technical Rescue	n/a	14:19	n/a	n/a
	n/a	4	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>12:03</i>	<i>n/a</i>	<i>n/a</i>
Hazardous Materials	n/a	09:33	n/a	n/a
	n/a	1	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>08:09</i>	<i>n/a</i>	<i>n/a</i>
Wildland	13:15	n/a	n/a	n/a
	1	0	0	0
<i>Travel Time</i>	<i>10:27</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>

Performance Measure Analysis for the Last 12 Months Through September 2020

For each emergency response program, the top number represents total response time with each of its components italicized. All times measure performance achieved 90% of the time.

Category	First-Due All Risks	First-Due Low Risk	First-Due Moderate Risk	First-Due High Risk	First-Due Very High Risk
Fire Suppression	10:24	10:06	10:41	10:17	n/a
	220	119	85	16	n/a
<i>Alarm Handling Time</i>	<i>01:34</i>	<i>01:37</i>	<i>01:22</i>	<i>01:56</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:29</i>	<i>01:32</i>	<i>01:21</i>	<i>01:32</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:59</i>	<i>07:44</i>	<i>08:01</i>	<i>07:40</i>	<i>n/a</i>
Emergency Medical	09:15	09:20	08:33	09:19	n/a
	6617	5934	664	19	n/a
<i>Alarm Handling Time</i>	<i>01:42</i>	<i>01:39</i>	<i>01:56</i>	<i>01:56</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:35</i>	<i>01:35</i>	<i>01:34</i>	<i>01:36</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:47</i>	<i>06:53</i>	<i>06:04</i>	<i>06:24</i>	<i>n/a</i>
Technical Rescue	11:34	11:02	13:41	08:14	n/a
	419	365	52	2	n/a
<i>Alarm Handling Time</i>	<i>01:28</i>	<i>01:28</i>	<i>01:29</i>	<i>01:00</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:35</i>	<i>01:34</i>	<i>01:35</i>	<i>01:07</i>	<i>n/a</i>
<i>Travel Time</i>	<i>09:15</i>	<i>08:47</i>	<i>11:42</i>	<i>06:32</i>	<i>n/a</i>
Hazardous Materials	10:43	10:29	10:47	n/a	n/a
	110	86	24	0	n/a
<i>Alarm Handling Time</i>	<i>01:50</i>	<i>01:56</i>	<i>01:13</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:45</i>	<i>01:43</i>	<i>02:01</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>08:46</i>	<i>08:48</i>	<i>08:23</i>	<i>n/a</i>	<i>n/a</i>
Wildland	10:15	11:14	09:11	n/a	n/a
	32	8	24	0	0
<i>Alarm Handling Time</i>	<i>01:34</i>	<i>01:25</i>	<i>01:40</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:58</i>	<i>02:07</i>	<i>01:37</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>08:20</i>	<i>08:52</i>	<i>07:31</i>	<i>n/a</i>	<i>n/a</i>

Category	ERF- Low Risk	ERF- Moderate Risk	ERF- High Risk	ERF- Very High Risk
Fire Suppression	n/a	15:24	11:54	n/a
	<u>n/a</u>	<u>20</u>	<u>1</u>	<u>n/a</u>
<i>Travel Time</i>	<u>n/a</u>	<u>13:36</u>	<u>09:18</u>	<u>n/a</u>
Emergency Medical	n/a	11:22	14:13	n/a
	<u>n/a</u>	<u>492</u>	<u>14</u>	<u>n/a</u>
<i>Travel Time</i>	<u>n/a</u>	<u>07:58</u>	<u>10:28</u>	<u>n/a</u>
Technical Rescue	n/a	15:13	33:44	n/a
	<u>n/a</u>	<u>43</u>	<u>1</u>	<u>n/a</u>
<i>Travel Time</i>	<u>n/a</u>	<u>13:14</u>	<u>20:56</u>	<u>n/a</u>
Hazardous Materials	n/a	12:41	n/a	n/a
	<u>n/a</u>	<u>15</u>	<u>0</u>	<u>n/a</u>
<i>Travel Time</i>	<u>n/a</u>	<u>09:13</u>	<u>n/a</u>	<u>n/a</u>
Wildland	12:43	22:26	n/a	n/a
	<u>2</u>	<u>2</u>	<u>0</u>	<u>0</u>
<i>Travel Time</i>	<u>09:32</u>	<u>14:37</u>	<u>n/a</u>	<u>n/a</u>

First-Due Performance Comparison - 2015 to Present

Color codes below represent MFR's status towards achieving response time performance goals in the Standards of Cover 90% of the time. The colors represent the following:

- **Green** – Meeting or exceeding the goal.
- **Orange** – Within 25% of meeting the goal.
- **Red** – Not meeting goal (greater than 25% from meeting goal).

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Fire Suppression	9:00	09:53	10:24	11:08	10:50	10:13	12:07	11:15	11:15
		25	220	907	221	192	176	153	165
<i>Alarm Handling</i>	1:30	01:15	01:34	01:58	01:46	02:01	01:56	01:54	01:54
<i>Turnout</i>	1:30	01:24	01:29	02:17	01:32	02:07	02:13	02:43	02:39
<i>Travel</i>	6:00	07:58	07:59	08:16	08:21	08:03	07:31	07:31	07:31
Emergency Medical	8:00	10:37	09:15	09:13	08:55	09:20	09:07	09:08	09:04
		536	6617	26490	6610	5689	5142	4582	4467
<i>Alarm Handling</i>	1:00	03:19	01:42	01:12	00:59	01:04	01:13	01:21	01:25
<i>Turnout</i>	1:00	01:37	01:35	02:00	01:31	02:02	02:04	02:14	02:12
<i>Travel</i>	6:00	07:05	06:47	07:01	07:09	07:19	06:50	06:38	06:21
Technical Rescue	9:00	14:34	11:34	10:47	10:06	11:14	10:37	10:42	10:45
		39	419	1812	411	359	355	336	351
<i>Alarm Handling</i>	1:30	01:33	01:28	01:48	01:28	01:42	01:46	01:51	02:03
<i>Turnout</i>	1:30	01:30	01:35	02:08	01:34	00:00	01:35	00:00	01:07
<i>Travel</i>	6:00	12:04	09:15	07:53	08:15	08:27	07:49	07:45	07:27
Hazardous Materials	9:00	10:16	10:43	11:24	10:07	10:33	13:00	13:46	13:31
		8	110	320	80	72	55	61	52
<i>Alarm Handling</i>	1:30	01:18	01:50	02:13	01:13	01:47	02:46	02:40	03:02
<i>Turnout</i>	1:30	01:25	01:45	02:14	01:39	02:10	02:33	02:30	02:15
<i>Travel</i>	6:00	07:06	08:46	08:33	08:30	07:59	08:46	08:55	09:29
Wildland	10:30	09:35	10:15	13:29	13:38	13:45	13:28	12:58	12:17
		4	32	215	40	33	69	33	42
<i>Alarm Handling</i>	1:30	01:05	01:34	02:13	01:47	01:44	02:17	02:59	02:58
<i>Turnout</i>	2:00	01:22	01:58	02:48	02:00	02:40	02:30	02:40	03:30
<i>Travel</i>	7:00	07:31	08:20	09:54	11:30	09:34	10:47	08:48	07:05

Effective Response Force (ERF) Performance Comparison - 2015 to Present

ERF-Low Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Wildland	12:00	13:15	12:43	12:49	12:30	n/a	12:51	n/a	n/a
		1	2	3	2	0	1	0	0
<i>Travel</i>	8:30	10:27	09:32	09:52	10:01	n/a	00:02	n/a	n/a

ERF-Moderate Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Fire Suppression	15:00	14:00	15:24	20:48	18:12	20:46	22:22	19:07	15:34
		5	20	46	15	10	6	7	8
<i>Travel</i>	12:00	11:03	13:36	14:14	14:04	17:36	13:17	14:16	11:13
Emergency Medical	10:00	10:37	11:22	10:59	11:06	12:54	10:49	16:42	11:45
		18	492	376	218	65	41	19	23
<i>Travel</i>	8:00	07:23	07:58	08:55	08:19	09:36	08:28	07:34	08:12
Technical Rescue	11:00	14:19	15:13	23:13	17:14	17:57	22:03	23:15	20:35
		4	43	109	15	9	20	29	36
<i>Travel</i>	8:00	12:03	13:14	12:33	14:16	08:38	10:19	18:15	10:23
Hazardous Materials	13:00	09:33	12:41	26:56	20:49	23:20	15:05	27:03	34:52
		1	15	18	3	3	3	6	3
<i>Travel</i>	10:00	08:09	09:13	11:21	15:46	11:14	11:02	10:35	10:30
Wildland	16:00	n/a	22:26	30:07	32:38	25:05	30:19	24:05	16:14
		0	2	20	2	4	9	3	2
<i>Travel</i>	12:00	n/a	14:37	18:33	11:17	17:13	21:04	18:09	12:24

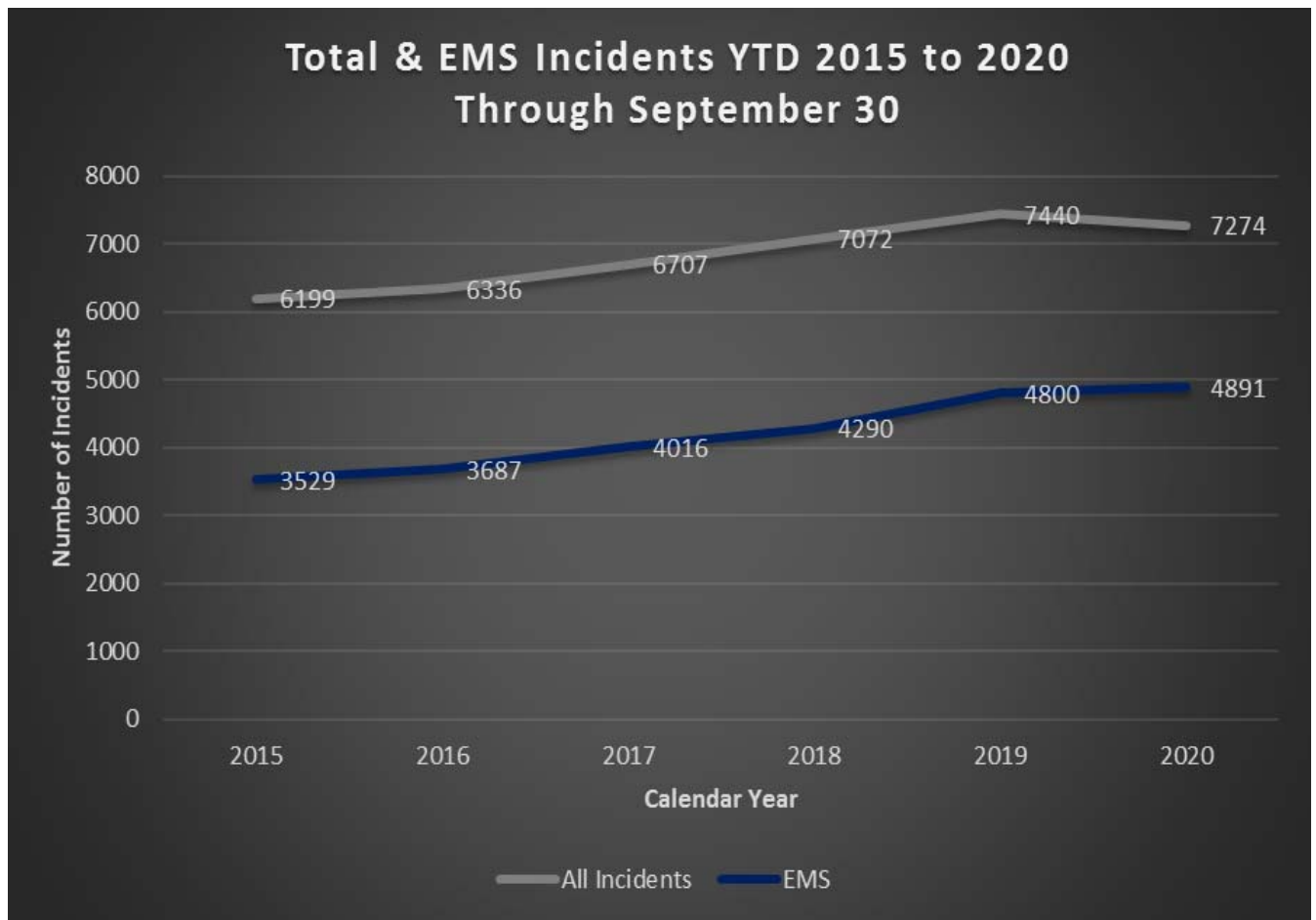
ERF-High Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Fire Suppression	16:00	n/a	11:54	19:36	n/a	19:48	19:21	18:48	n/a
		0	1	4	0	1	2	1	0
<i>Travel</i>	13:00	n/a	09:18	14:20	n/a	10:26	10:58	15:10	n/a
Emergency Medical	11:00	14:13	14:13	13:17	n/a	n/a	n/a	n/a	13:17
		14	14	1	0	0	0	0	1
<i>Travel</i>	9:00	10:28	10:28	09:24	n/a	n/a	n/a	n/a	09:24
Technical Rescue	16:00	n/a	33:44	29:12	n/a	n/a	29:12	n/a	n/a
		0	1	1	0	0	1	0	0
<i>Travel</i>	13:00	n/a	20:56	14:08	n/a	n/a	14:08	n/a	n/a
Hazardous Materials	15:00	n/a	n/a	2:11:12	n/a	51:27	n/a	2:20:04	n/a
		0	0	2	0	1	0	1	0
<i>Travel</i>	12:00	n/a	n/a	2:04:12	n/a	36:29	n/a	2:13:57	n/a
Wildland	30:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		0	0	0	0	0	0	0	0
<i>Travel</i>	20:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

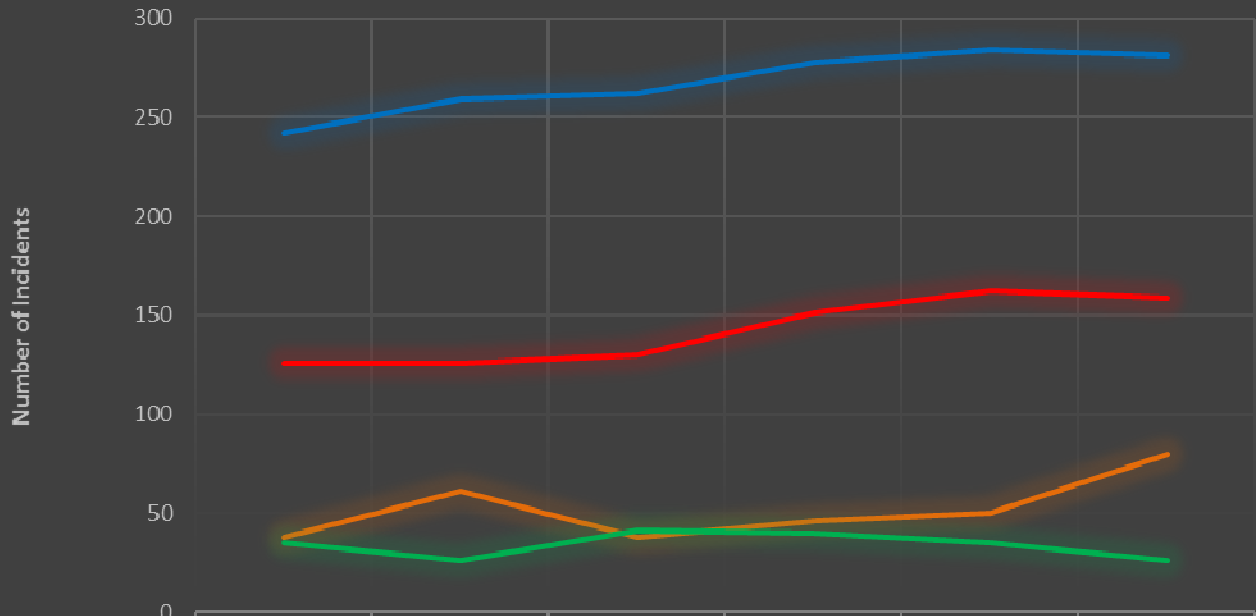
ERF-Very High Risk

Wildland	40:00	n/a	n/a	45:52	n/a	n/a	45:52	n/a	n/a
		0	0	1	0	0	1	0	0
<i>Travel</i>	28:00	n/a	n/a	28:16	n/a	n/a	28:16	n/a	n/a

Emergency Response Program's Activity Year-to-Date 2015 to 2020



Number of Incidents YTD 2015 to 2020 Through September 30



	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020
Fire	126	126	130	151	162	159
Tech Resq	242	259	262	278	284	281
HazMat	38	61	38	46	50	80
Wildland	35	26	41	40	35	26