



Murrieta Fire & Rescue



Monthly Activity & Performance Report for March 2020

Incident Type	City	Aid Given	TOTAL
Fire	18	0	18
Explosion	1	0	1
Emergency Medical/Rescue	567	0	567
Haz Mat/Condition	16	0	16
Public Assist/Service Call	86	0	86
Good Intent Call	70	1	71
Alarm Activation	32	0	32
Severe Weather	0	0	0
Special/Miscellaneous	0	0	0
Total Incidents	790	1	791

Details on page 2 to 3

Performance Measure	First-Due	ERF-Moderate	ERF-High
Fire Suppression	08:47	22:16	n/a
Emergency Medical	08:39	08:15	n/a
Technical Rescue	11:28	12:14	33:44
Hazardous Materials	10:34	15:30	n/a
Wildland	n/a	n/a	n/a

Details on pages 4 to 10

Property Value Saved	\$1,553,900
Percentage Saved	71.1%
Property Value Threatened	\$2,185,871
Property Value Lost	\$631,971

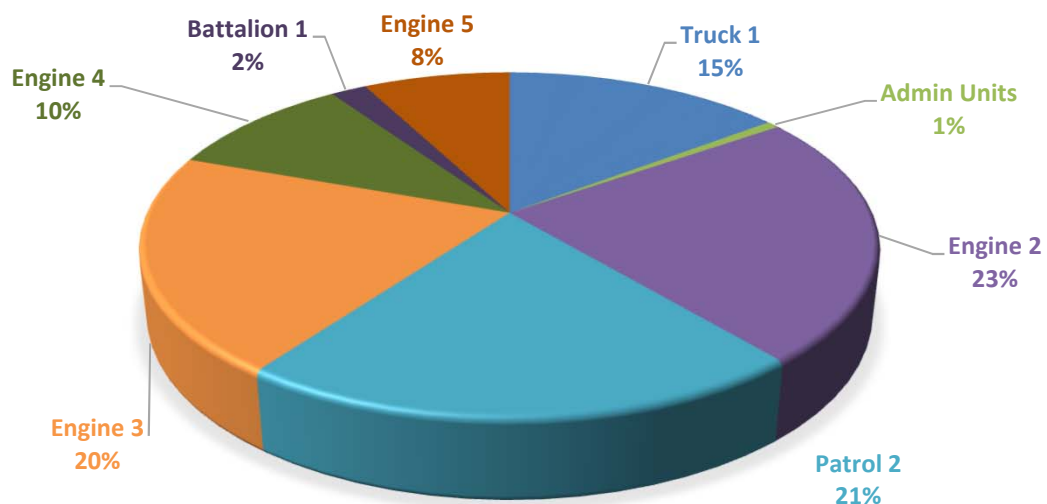
Incident Activity by Planning Zone for March 2020

Incident Type	Planning Zone 1	Planning Zone 2	Planning Zone 3	Planning Zone 4	Planning Zone 5	TOTAL
Fire	4	4	5	5	0	18
Explosion	0	1	0	0	0	1
EMS/Rescue	71	176	160	109	51	567
Haz Mat	2	2	3	2	7	16
Service Call	6	36	25	9	10	86
Good Intent	11	11	21	16	11	70
Alarm Activation	8	1	15	5	3	32
Severe Weather	0	0	0	0	0	0
Special/Misc	0	0	0	0	0	0
TOTAL Incidents	102	231	229	146	82	790



Total Incidents by Type, Unit & Station for March 2020

	Fire	Explosion	EMS/Rescue	Haz Mat	Service Call	Good Intent	Alarm Activation	Severe Weather	Special/Misc	TOTAL
Station 1	14	0	112	3	12	27	19	0	0	187
<i>Truck 1</i>	11	0	110	2	10	27	19	0	0	179
<i>Tender 1</i>	0	0	0	0	0	0	0	0	0	0
<i>Admin Units</i>	3	0	2	1	2	0	0	0	0	8
Station 2	20	1	433	7	52	28	5	0	0	546
<i>Engine 2</i>	12	0	209	7	39	16	4	0	0	287
<i>Patrol 2</i>	8	1	224	0	13	12	1	0	0	259
Station 3	9	0	168	2	29	23	18	0	0	249
<i>Engine 3</i>	9	0	168	2	29	23	18	0	0	249
<i>Patrol 3</i>	0	0	0	0	0	0	0	0	0	0
<i>Brush 3</i>	0	0	0	0	0	0	0	0	0	0
Station 4	19	0	90	5	11	13	6	0	0	144
<i>Engine 4</i>	8	0	87	2	7	11	6	0	0	121
<i>Battalion 1</i>	11	0	3	3	4	2	0	0	0	23
<i>Brush 4</i>	0	0	0	0	0	0	0	0	0	0
Station 5	8	0	50	6	12	14	4	0	0	94
<i>Engine 5</i>	8	0	50	6	12	14	4	0	0	94
<i>OES 8634</i>	0	0	0	0	0	0	0	0	0	0
MFR UNIT TOTALS	70	1	853	23	116	105	52	0	0	1220
Cal Fire Unit Totals	7	0	29	0	5	10	1	0	0	52



Performance Measure Analysis for March 2020

For each emergency response program, the top number represents total response time, followed by the number of incidents. All times measure performance achieved 90% of the time.

Category	First-Due All Risks	First-Due Low	First-Due Moderate	First-Due High	First-Due Very High
Fire Suppression	08:47 14	08:26 9	07:10 4	08:54 1	n/a n/a
<i>Alarm Handling Time</i>	<i>01:56</i>	<i>02:00</i>	<i>00:35</i>	<i>01:57</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>00:59</i>	<i>01:02</i>	<i>00:33</i>	<i>00:58</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:33</i>	<i>06:00</i>	<i>06:29</i>	<i>05:59</i>	<i>n/a</i>
Emergency Medical	08:39 538	08:58 481	07:18 57	n/a 0	n/a n/a
<i>Alarm Handling Time</i>	<i>01:05</i>	<i>01:06</i>	<i>00:58</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:31</i>	<i>01:31</i>	<i>01:25</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:36</i>	<i>06:47</i>	<i>05:44</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	11:28 29	10:36 23	11:59 5	06:22 1	n/a n/a
<i>Alarm Handling Time</i>	<i>01:31</i>	<i>01:38</i>	<i>01:05</i>	<i>00:48</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:20</i>	<i>01:23</i>	<i>01:15</i>	<i>01:10</i>	<i>n/a</i>
<i>Travel Time</i>	<i>10:29</i>	<i>08:23</i>	<i>10:37</i>	<i>04:24</i>	<i>n/a</i>
Hazardous Materials	10:34 16	10:40 13	09:18 3	n/a 0	n/a n/a
<i>Alarm Handling Time</i>	<i>02:18</i>	<i>02:27</i>	<i>00:58</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:30</i>	<i>01:30</i>	<i>01:26</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:34</i>	<i>07:39</i>	<i>06:56</i>	<i>n/a</i>	<i>n/a</i>
Wildland	n/a 0	n/a 0	n/a 0	n/a 0	n/a 0
<i>Alarm Handling Time</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>

Category	ERF Low Risk	ERF Moderate Risk	ERF High Risk	ERF Very High Risk
Fire Suppression	n/a	22:16	n/a	n/a
	n/a	2	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>20:20</i>	<i>n/a</i>	<i>n/a</i>
Emergency Medical	n/a	08:15	n/a	n/a
	n/a	45	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>06:00</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	n/a	12:14	33:44	n/a
	n/a	5	1	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>10:12</i>	<i>20:56</i>	<i>n/a</i>
Hazardous Materials	n/a	15:30	n/a	n/a
	n/a	3	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>08:59</i>	<i>n/a</i>	<i>n/a</i>
Wildland	n/a	n/a	n/a	n/a
	0	0	0	0
<i>Travel Time</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>

Performance Measure Analysis for the Last 12 Months Through March 2020

For each emergency response program, the top number represents total response time with each of its components italicized. All times measure performance achieved 90% of the time.

Category	First-Due All Risks	First-Due Low Risk	First-Due Moderate Risk	First-Due High Risk	First-Due Very High Risk
Fire Suppression	10:44	10:49	10:54	07:04	n/a
	<u>231</u>	<u>134</u>	<u>86</u>	<u>11</u>	<u>n/a</u>
<i>Alarm Handling Time</i>	<u>01:45</u>	<u>01:48</u>	<u>01:15</u>	<u>01:34</u>	<u>n/a</u>
<i>Turnout Time</i>	<u>01:32</u>	<u>01:32</u>	<u>01:32</u>	<u>01:32</u>	<u>n/a</u>
<i>Travel Time</i>	<u>08:15</u>	<u>08:15</u>	<u>08:31</u>	<u>05:09</u>	<u>n/a</u>
Emergency Medical	08:46	08:51	08:09	n/a	n/a
	<u>6829</u>	<u>6378</u>	<u>451</u>	<u>0</u>	<u>n/a</u>
<i>Alarm Handling Time</i>	<u>01:00</u>	<u>01:00</u>	<u>01:00</u>	<u>n/a</u>	<u>n/a</u>
<i>Turnout Time</i>	<u>01:34</u>	<u>01:34</u>	<u>01:34</u>	<u>n/a</u>	<u>n/a</u>
<i>Travel Time</i>	<u>06:54</u>	<u>06:57</u>	<u>06:12</u>	<u>n/a</u>	<u>n/a</u>
Technical Rescue	10:22	10:11	11:11	06:22	n/a
	<u>430</u>	<u>394</u>	<u>33</u>	<u>1</u>	<u>n/a</u>
<i>Alarm Handling Time</i>	<u>01:22</u>	<u>01:21</u>	<u>01:20</u>	<u>00:48</u>	<u>n/a</u>
<i>Turnout Time</i>	<u>01:38</u>	<u>01:34</u>	<u>01:40</u>	<u>01:10</u>	<u>n/a</u>
<i>Travel Time</i>	<u>08:33</u>	<u>08:33</u>	<u>09:37</u>	<u>04:24</u>	<u>n/a</u>
Hazardous Materials	10:46	10:40	10:34	n/a	n/a
	<u>104</u>	<u>88</u>	<u>16</u>	<u>0</u>	<u>n/a</u>
<i>Alarm Handling Time</i>	<u>01:30</u>	<u>01:29</u>	<u>01:27</u>	<u>n/a</u>	<u>n/a</u>
<i>Turnout Time</i>	<u>01:46</u>	<u>01:42</u>	<u>02:11</u>	<u>n/a</u>	<u>n/a</u>
<i>Travel Time</i>	<u>08:29</u>	<u>08:42</u>	<u>07:54</u>	<u>n/a</u>	<u>n/a</u>
Wildland	13:32	13:33	13:33	n/a	01:09
	<u>44</u>	<u>23</u>	<u>20</u>	<u>0</u>	<u>1</u>
<i>Alarm Handling Time</i>	<u>01:44</u>	<u>01:41</u>	<u>01:50</u>	<u>n/a</u>	<u>00:37</u>
<i>Turnout Time</i>	<u>02:02</u>	<u>02:00</u>	<u>02:11</u>	<u>n/a</u>	<u>00:32</u>
<i>Travel Time</i>	<u>11:29</u>	<u>11:04</u>	<u>11:31</u>	<u>n/a</u>	<u>n/a</u>

Category	ERF- Low Risk	ERF- Moderate Risk	ERF- High Risk	ERF- Very High Risk
Fire Suppression	n/a	23:33	11:54	n/a
	n/a	20	1	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>13:37</i>	<i>09:18</i>	<i>n/a</i>
Emergency Medical	n/a	09:40	n/a	n/a
	n/a	391	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>07:09</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	n/a	33:44	n/a	n/a
	n/a	1	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>20:56</i>	<i>n/a</i>	<i>n/a</i>
Hazardous Materials	n/a	20:22	n/a	n/a
	n/a	11	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>09:23</i>	<i>n/a</i>	<i>n/a</i>
Wildland	12:18	32:38	n/a	n/a
	3	5	0	0
<i>Travel Time</i>	<i>09:52</i>	<i>11:17</i>	<i>n/a</i>	<i>n/a</i>

First-Due Performance Comparison - 2015 to Present

Color codes below represent MFR's status towards achieving response time performance goals in the Standards of Cover 90% of the time. The colors represent the following:

- **Green** – Meeting or exceeding the goal.
- **Orange** – Within 25% of meeting the goal.
- **Red** – Not meeting goal (greater than 25% from meeting goal).

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Fire Suppression	9:00	08:47	10:44	11:08	10:50	10:13	12:07	11:15	11:15
		14	231	907	221	192	176	153	165
<i>Alarm Handling</i>	1:30	01:56	01:45	01:58	01:46	02:01	01:56	01:54	01:54
<i>Turnout</i>	1:30	00:59	01:32	02:17	01:32	02:07	02:13	02:43	02:39
<i>Travel</i>	6:00	06:33	08:15	08:16	08:21	08:03	07:31	07:31	07:31
Emergency Medical	8:00	08:39	08:46	09:13	08:55	09:20	09:07	09:08	09:04
		538	6829	26490	6610	5689	5142	4582	4467
<i>Alarm Handling</i>	1:00	01:05	01:00	01:12	00:59	01:04	01:13	01:21	01:25
<i>Turnout</i>	1:00	01:31	01:34	02:00	01:31	02:02	02:04	02:14	02:12
<i>Travel</i>	6:00	06:36	06:54	07:01	07:09	07:19	06:50	06:38	06:21
Technical Rescue	9:00	11:28	10:22	10:47	10:06	11:14	10:37	10:42	10:45
		29	430	1812	411	359	355	336	351
<i>Alarm Handling</i>	1:30	01:31	01:22	01:48	01:21	01:42	01:46	01:51	02:03
<i>Turnout</i>	1:30	01:20	01:38	02:08	01:34	00:00	01:40	00:00	01:10
<i>Travel</i>	6:00	10:29	08:33	07:53	08:15	08:27	07:49	07:45	07:27
Hazardous Materials	9:00	10:34	10:46	11:24	10:07	10:33	13:00	13:46	13:31
		16	104	320	80	72	55	61	52
<i>Alarm Handling</i>	1:30	02:18	01:30	02:13	01:13	01:47	02:46	02:40	03:02
<i>Turnout</i>	1:30	01:30	01:46	02:14	01:39	02:10	02:33	02:30	02:15
<i>Travel</i>	6:00	07:34	08:29	08:33	08:30	07:59	08:46	08:55	09:29
Wildland	10:30	n/a	13:32	13:29	13:38	13:45	13:28	12:58	12:17
		0	44	215	40	33	69	33	42
<i>Alarm Handling</i>	1:30	n/a	01:44	02:13	01:47	01:44	02:17	02:59	02:58
<i>Turnout</i>	2:00	n/a	02:02	02:48	02:00	02:40	02:30	02:40	03:30
<i>Travel</i>	7:00	n/a	11:29	09:54	11:30	09:34	10:47	08:48	07:05

Effective Response Force (ERF) Performance Comparison - 2015 to Present

ERF-Low Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Wildland	12:00	n/a	12:18	12:49	12:30	n/a	12:51	n/a	n/a
		0	3	3	2	0	1	0	0
<i>Travel</i>	8:30	n/a	09:52	09:52	10:01	n/a	00:02	n/a	n/a

ERF-Moderate Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Fire Suppression	15:00	22:16	23:33	20:48	18:12	20:46	22:22	19:07	15:34
		2	20	46	15	10	6	7	8
<i>Travel</i>	12:00	20:20	13:37	14:14	14:04	17:36	13:17	14:16	11:13
Emergency Medical	10:00	08:15	09:40	10:59	11:06	12:54	10:49	16:42	11:45
		45	391	376	218	65	41	19	23
<i>Travel</i>	8:00	06:00	07:09	08:55	08:19	09:36	08:28	07:34	08:12
Technical Rescue	11:00	12:14	33:44	23:13	17:14	17:57	22:03	23:15	20:35
		5	1	109	15	9	20	29	36
<i>Travel</i>	8:00	10:12	20:56	12:33	14:16	08:38	10:19	18:15	10:23
Hazardous Materials	13:00	15:30	20:22	26:56	20:49	23:20	15:05	27:03	34:52
		3	11	18	3	3	3	6	3
<i>Travel</i>	10:00	08:59	09:23	11:21	15:46	11:14	11:02	10:35	10:30
Wildland	16:00	n/a	32:38	30:07	32:38	25:05	30:19	24:05	16:14
		0	5	20	2	4	9	3	2
<i>Travel</i>	12:00	n/a	11:17	18:33	11:17	17:13	21:04	18:09	12:24

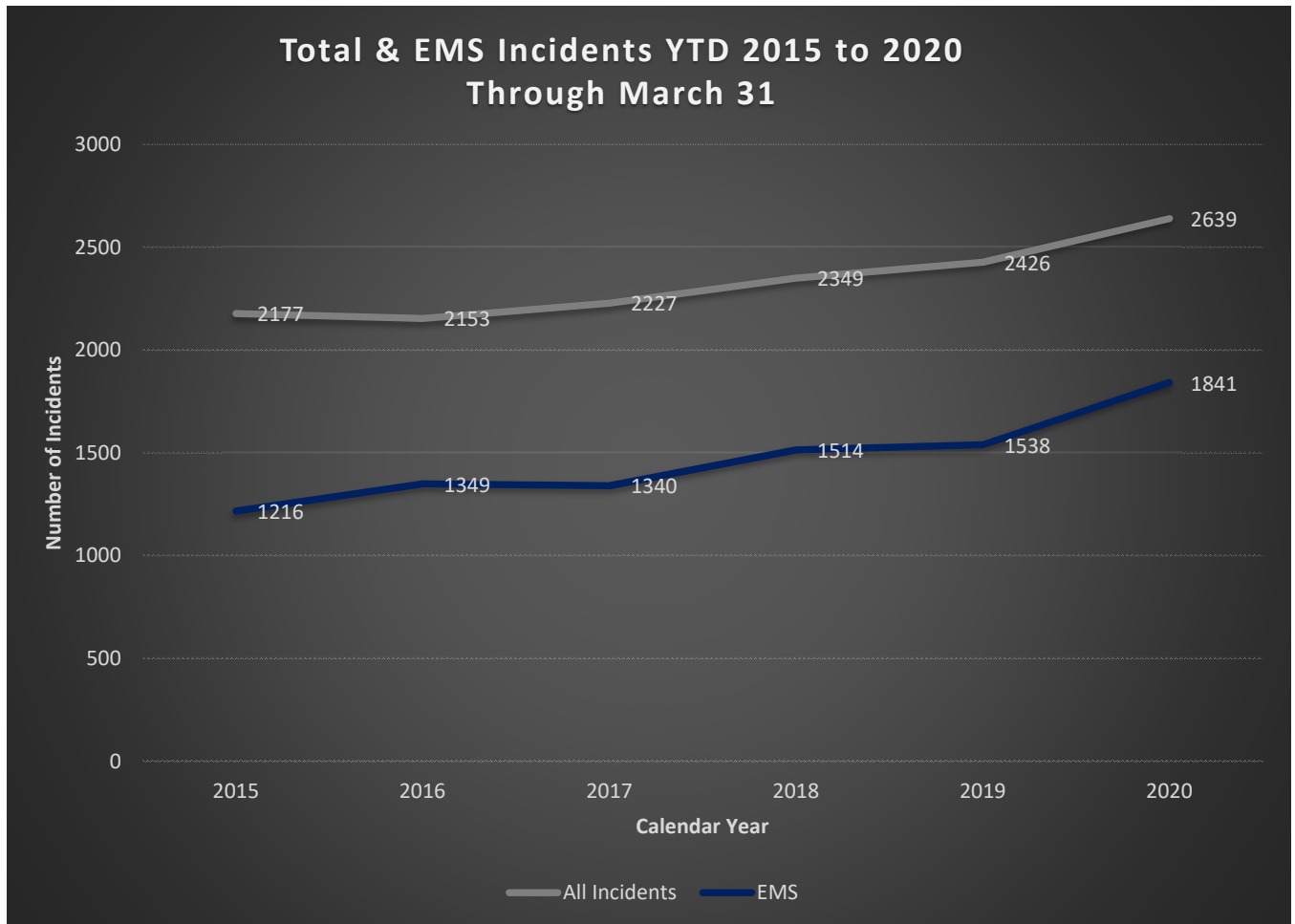
ERF-High Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
Fire Suppression	16:00	n/a	11:54	19:36	n/a	19:48	19:21	18:48	n/a
		0	1	4	0	1	2	1	0
<i>Travel</i>	13:00	n/a	09:18	14:20	n/a	10:26	10:58	15:10	n/a
Emergency Medical	11:00	n/a	n/a	13:17	n/a	n/a	n/a	n/a	13:17
		0	0	1	0	0	0	0	1
<i>Travel</i>	9:00	n/a	n/a	09:24	n/a	n/a	n/a	n/a	09:24
Technical Rescue	16:00	33:44	n/a	29:12	n/a	n/a	29:12	n/a	n/a
		1	0	1	0	0	1	0	0
<i>Travel</i>	13:00	20:56	n/a	14:08	n/a	n/a	14:08	n/a	n/a
Hazardous Materials	15:00	n/a	n/a	2:11:12	n/a	51:27	n/a	2:20:04	n/a
		0	0	2	0	1	0	1	0
<i>Travel</i>	12:00	n/a	n/a	2:04:12	n/a	36:29	n/a	2:13:57	n/a
Wildland	30:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		0	0	0	0	0	0	0	0
<i>Travel</i>	20:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

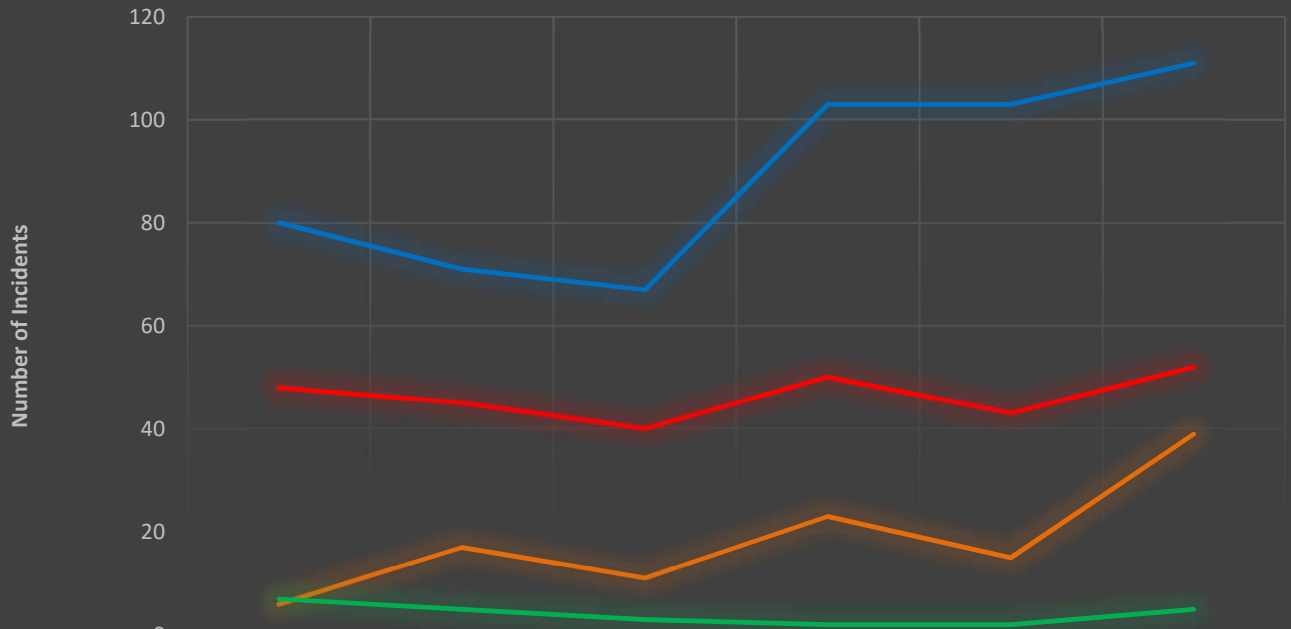
ERF-Very High Risk

Wildland	40:00	n/a	n/a	45:52	n/a	n/a	45:52	n/a	n/a
		0	0	1	0	0	1	0	0
<i>Travel</i>	28:00	n/a	n/a	28:16	n/a	n/a	28:16	n/a	n/a

Emergency Response Program's Activity Year-to-Date 2015 to 2020



Number of Incidents YTD 2015 to 2020 Through March 31



	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020
Fire	48	45	40	50	43	52
Tech Resq	80	71	67	103	103	111
HazMat	6	17	11	23	15	39
Wildland	7	5	3	2	2	5