



# Murrieta Fire & Rescue



## Monthly Activity & Performance Report for April 2020

Incident Type	City	Aid Given	TOTAL
Fire	16	0	16
Explosion	0	0	0
Emergency Medical/Rescue	472	0	472
Haz Mat/Condition	3	0	3
Public Assist/Service Call	76	0	76
Good Intent Call	58	1	59
Alarm Activation	45	0	45
Severe Weather	0	0	0
Special/Miscellaneous	2	0	2
<b>Total Incidents</b>	<b>672</b>	<b>1</b>	<b>673</b>

Details on page 2 to 3

Performance Measure	First-Due	ERF- Moderate	ERF- High
Fire Suppression	08:30	11:18	n/a
Emergency Medical	08:28	08:21	n/a
Technical Rescue	15:06	26:03	n/a
Hazardous Materials	10:40	n/a	n/a
Wildland	n/a	n/a	n/a

Details on pages 4 to 10

Property Value Saved	\$1,319,500
Percentage Saved	75.3%
Property Value Threatened	\$1,752,100
Property Value Lost	\$432,600

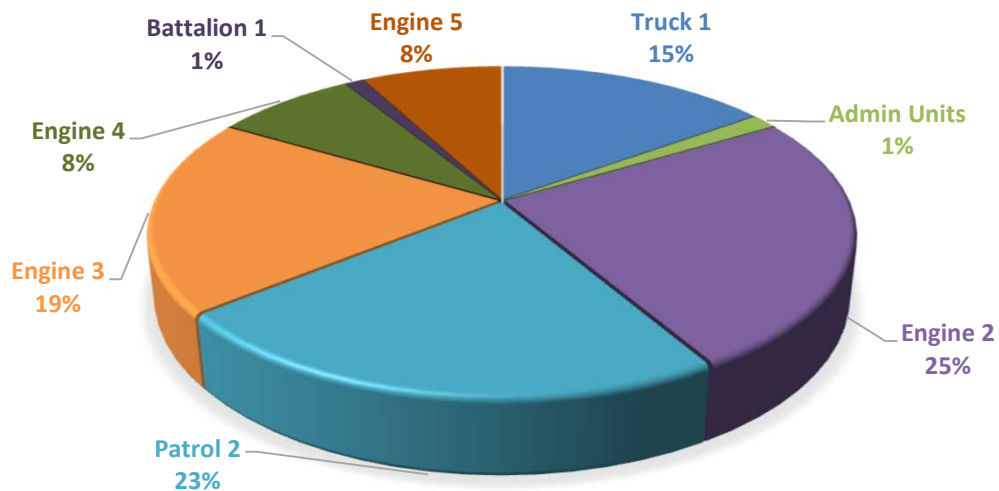
### Incident Activity by Planning Zone for April 2020

Incident Type	Planning Zone 1	Planning Zone 2	Planning Zone 3	Planning Zone 4	Planning Zone 5	TOTAL
Fire	3	5	6	1	1	16
Explosion	0	0	0	0	0	0
EMS/Rescue	63	177	124	65	43	472
Haz Mat	1	0	1	1	0	3
Service Call	7	27	24	7	11	76
Good Intent	8	12	23	4	11	58
Alarm Activation	9	16	11	6	3	45
Severe Weather	0	0	0	0	0	0
Special/Misc	0	0	1	0	1	2
<b>TOTAL Incidents</b>	<b>91</b>	<b>237</b>	<b>190</b>	<b>84</b>	<b>70</b>	<b>672</b>



## Total Incidents by Type, Unit & Station for April 2020

	Fire	Explosion	EMS/Rescue	Haz Mat	Service Call	Good Intent	Alarm Activation	Severe Weather	Special/Misc	TOTAL
<b>Station 1</b>	<b>16</b>	<b>0</b>	<b>101</b>	<b>0</b>	<b>16</b>	<b>13</b>	<b>30</b>	<b>0</b>	<b>0</b>	<b>176</b>
<i>Truck 1</i>	7	0	99	0	16	13	26	0	0	161
<i>Tender 1</i>	0	0	0	0	0	0	0	0	0	0
<i>Admin Units</i>	9	0	2	0	0	0	4	0	0	15
<b>Station 2</b>	<b>22</b>	<b>0</b>	<b>399</b>	<b>0</b>	<b>38</b>	<b>27</b>	<b>25</b>	<b>0</b>	<b>0</b>	<b>511</b>
<i>Engine 2</i>	12	0	186	0	30	18	23	0	0	269
<i>Patrol 2</i>	10	0	213	0	8	9	2	0	0	242
<b>Station 3</b>	<b>13</b>	<b>0</b>	<b>128</b>	<b>1</b>	<b>22</b>	<b>25</b>	<b>17</b>	<b>0</b>	<b>1</b>	<b>207</b>
<i>Engine 3</i>	13	0	128	1	22	25	17	0	1	207
<i>Patrol 3</i>	0	0	0	0	0	0	0	0	0	0
<i>Brush 3</i>	0	0	0	0	0	0	0	0	0	0
<b>Station 4</b>	<b>15</b>	<b>0</b>	<b>66</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>94</b>
<i>Engine 4</i>	8	0	62	1	3	4	5	0	0	83
<i>Battalion 1</i>	7	0	4	0	0	0	0	0	0	11
<i>Brush 4</i>	0	0	0	0	0	0	0	0	0	0
<b>Station 5</b>	<b>8</b>	<b>0</b>	<b>47</b>	<b>1</b>	<b>10</b>	<b>12</b>	<b>4</b>	<b>0</b>	<b>1</b>	<b>83</b>
<i>Engine 5</i>	8	0	47	1	10	12	4	0	1	83
<i>OES 8634</i>	0	0	0	0	0	0	0	0	0	0
<b>MFR UNIT TOTALS</b>	<b>74</b>	<b>0</b>	<b>741</b>	<b>3</b>	<b>89</b>	<b>81</b>	<b>81</b>	<b>0</b>	<b>2</b>	<b>1071</b>
Cal Fire Unit Totals	8	0	10	0	0	8	1	0	0	27



## Performance Measure Analysis for April 2020

For each emergency response program, the top number represents total response time, followed by the number of incidents. All times measure performance achieved 90% of the time.

<b>Category</b>	<b>First-Due All Risks</b>	<b>First-Due Low</b>	<b>First-Due Moderate</b>	<b>First-Due High</b>	<b>First-Due Very High</b>
Fire Suppression	08:30 14	08:21 9	08:17 4	08:12 1	n/a n/a
Alarm Handling Time	01:20	01:24	01:02	01:00	n/a
Turnout Time	01:22	01:22	01:13	01:10	n/a
Travel Time	06:09	06:19	06:08	06:02	n/a
Emergency Medical	08:28 449	08:39 389	07:39 60	n/a 0	n/a n/a
Alarm Handling Time	01:17	01:17	01:19	n/a	n/a
Turnout Time	01:31	01:31	01:30	n/a	n/a
Travel Time	06:36	06:52	05:28	n/a	n/a
Technical Rescue	15:06 23	12:38 18	19:13 4	08:27 1	n/a n/a
Alarm Handling Time	01:42	01:31	01:56	01:01	n/a
Turnout Time	01:23	01:27	01:03	00:40	n/a
Travel Time	13:14	11:18	16:18	06:46	n/a
Hazardous Materials	10:40 3	10:40 3	n/a 0	n/a 0	n/a n/a
Alarm Handling Time	02:36	02:36	n/a	n/a	n/a
Turnout Time	00:47	00:47	n/a	n/a	n/a
Travel Time	08:02	08:02	n/a	n/a	n/a
Wildland	n/a 0	n/a 0	n/a 0	n/a 0	n/a 0
Alarm Handling Time	n/a	n/a	n/a	n/a	n/a
Turnout Time	n/a	n/a	n/a	n/a	n/a
Travel Time	n/a	n/a	n/a	n/a	n/a

<b>Category</b>	<b>ERF Low Risk</b>	<b>ERF Moderate Risk</b>	<b>ERF High Risk</b>	<b>ERF Very High Risk</b>
Fire Suppression	n/a	11:18	n/a	n/a
<i>Travel Time</i>	n/a	2	0	n/a
Emergency Medical	n/a	08:21	n/a	n/a
<i>Travel Time</i>	n/a	54	0	n/a
Technical Rescue	n/a	26:03	n/a	n/a
<i>Travel Time</i>	n/a	4	0	n/a
Hazardous Materials	n/a	n/a	n/a	n/a
<i>Travel Time</i>	n/a	0	0	n/a
Wildland	n/a	n/a	n/a	n/a
<i>Travel Time</i>	0	0	0	0
		n/a	n/a	n/a

## Performance Measure Analysis for the Last 12 Months Through April 2020

For each emergency response program, the top number represents total response time with each of its components italicized. All times measure performance achieved 90% of the time.

<b>Category</b>	<b>First-Due All Risks</b>	<b>First-Due Low Risk</b>	<b>First-Due Moderate Risk</b>	<b>First-Due High Risk</b>	<b>First-Due Very High Risk</b>
Fire Suppression	10:49	10:50	10:51	08:12	n/a
	228	129	88	11	n/a
<i>Alarm Handling Time</i>	<i>01:40</i>	<i>01:46</i>	<i>01:11</i>	<i>01:34</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:32</i>	<i>01:32</i>	<i>01:31</i>	<i>01:32</i>	<i>n/a</i>
<i>Travel Time</i>	<i>08:14</i>	<i>08:29</i>	<i>07:59</i>	<i>05:59</i>	<i>n/a</i>
Emergency Medical	08:41	08:47	07:58	n/a	n/a
	6766	6274	492	0	n/a
<i>Alarm Handling Time</i>	<i>01:02</i>	<i>01:02</i>	<i>01:01</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:33</i>	<i>01:33</i>	<i>01:34</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:53</i>	<i>06:56</i>	<i>06:06</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	10:21	10:10	11:11	08:14	n/a
	422	385	35	2	n/a
<i>Alarm Handling Time</i>	<i>01:27</i>	<i>01:25</i>	<i>01:32</i>	<i>01:00</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:36</i>	<i>01:35</i>	<i>01:39</i>	<i>01:07</i>	<i>n/a</i>
<i>Travel Time</i>	<i>08:41</i>	<i>08:36</i>	<i>10:45</i>	<i>06:32</i>	<i>n/a</i>
Hazardous Materials	10:47	10:46	10:34	n/a	n/a
	105	89	16	0	n/a
<i>Alarm Handling Time</i>	<i>01:35</i>	<i>01:38</i>	<i>01:27</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:46</i>	<i>01:42</i>	<i>02:11</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>08:28</i>	<i>08:39</i>	<i>07:54</i>	<i>n/a</i>	<i>n/a</i>
Wildland	13:40	13:58	13:46	01:09	n/a
	40	21	18	1	0
<i>Alarm Handling Time</i>	<i>01:47</i>	<i>01:45</i>	<i>01:32</i>	<i>00:37</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>02:00</i>	<i>02:00</i>	<i>01:52</i>	<i>00:32</i>	<i>n/a</i>
<i>Travel Time</i>	<i>11:30</i>	<i>11:09</i>	<i>11:34</i>	<i>n/a</i>	<i>n/a</i>

<b>Category</b>	<b>ERF- Low Risk</b>	<b>ERF- Moderate Risk</b>	<b>ERF- High Risk</b>	<b>ERF- Very High Risk</b>
Fire Suppression	n/a	32:00	11:54	n/a
	n/a	21	1	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>13:30</i>	<i>09:18</i>	<i>n/a</i>
Emergency Medical	n/a	09:32	n/a	n/a
	n/a	429	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>06:54</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	n/a	17:12	33:44	n/a
	n/a	27	1	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>14:06</i>	<i>20:56</i>	<i>n/a</i>
Hazardous Materials	n/a	20:22	n/a	n/a
	n/a	11	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>09:23</i>	<i>n/a</i>	<i>n/a</i>
Wildland	12:14	32:38	n/a	n/a
	2	5	0	0
<i>Travel Time</i>	<i>09:17</i>	<i>11:17</i>	<i>n/a</i>	<i>n/a</i>

## First-Due Performance Comparison - 2015 to Present

Color codes below represent MFR's status towards achieving response time performance goals in the Standards of Cover 90% of the time. The colors represent the following:

- **Green** – Meeting or exceeding the goal.
- **Orange** – Within 25% of meeting the goal.
- **Red** – Not meeting goal (greater than 25% from meeting goal).

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Fire Suppression</b>	9:00	08:30	10:49	11:08	10:50	10:13	12:07	11:15	11:15
		14	228	907	221	192	176	153	165
	<i>Alarm Handling</i>	1:30	01:20	01:40	01:58	01:46	02:01	01:56	01:54
	<i>Turnout</i>	1:30	01:22	01:32	02:17	01:32	02:07	02:13	02:39
<i>Travel</i>	6:00	06:09	08:14	08:16	08:21	08:03	07:31	07:31	07:31
<b>Emergency Medical</b>	8:00	08:28	08:41	09:13	08:55	09:20	09:07	09:08	09:04
		449	6766	26490	6610	5689	5142	4582	4467
	<i>Alarm Handling</i>	1:00	01:17	01:02	01:12	00:59	01:04	01:13	01:25
	<i>Turnout</i>	1:00	01:31	01:33	02:00	01:31	02:02	02:04	02:14
<i>Travel</i>	6:00	06:36	06:53	07:01	07:09	07:19	06:50	06:38	06:21
<b>Technical Rescue</b>	9:00	15:06	10:21	10:47	10:06	11:14	10:37	10:42	10:45
		23	422	1812	411	359	355	336	351
	<i>Alarm Handling</i>	1:30	01:42	01:27	01:48	01:25	01:42	01:46	01:51
	<i>Turnout</i>	1:30	01:23	01:36	02:08	01:35	00:00	01:39	00:00
<i>Travel</i>	6:00	13:14	08:41	07:53	08:15	08:27	07:49	07:45	07:27
<b>Hazardous Materials</b>	9:00	10:40	10:47	11:24	10:07	10:33	13:00	13:46	13:31
		3	105	320	80	72	55	61	52
	<i>Alarm Handling</i>	1:30	02:36	01:35	02:13	01:13	01:47	02:46	02:40
	<i>Turnout</i>	1:30	00:47	01:46	02:14	01:39	02:10	02:33	02:30
<i>Travel</i>	6:00	08:02	08:28	08:33	08:30	07:59	08:46	08:55	09:29
<b>Wildland</b>	10:30	n/a	13:40	13:29	13:38	13:45	13:28	12:58	12:17
		0	40	215	40	33	69	33	42
	<i>Alarm Handling</i>	1:30	n/a	01:47	02:13	01:47	01:44	02:17	02:59
	<i>Turnout</i>	2:00	n/a	02:00	02:48	02:00	02:40	02:30	02:40
<i>Travel</i>	7:00	n/a	11:30	09:54	11:30	09:34	10:47	08:48	07:05



## Effective Response Force (ERF) Performance Comparison - 2015 to Present

### ERF-Low Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Wildland</b>	12:00	00:00	12:14	12:49	12:30	n/a	12:51	n/a	n/a
		0	2	3	2	0	1	0	0
<i>Travel</i>	8:30	00:00	09:17	09:52	10:01	n/a	00:02	n/a	n/a

### ERF-Moderate Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Fire Suppression</b>	15:00	11:18	32:00	20:48	18:12	20:46	22:22	19:07	15:34
		2	21	46	15	10	6	7	8
<i>Travel</i>	12:00	09:13	13:30	14:14	14:04	17:36	13:17	14:16	11:13
<b>Emergency Medical</b>	10:00	08:21	09:32	10:59	11:06	12:54	10:49	16:42	11:45
		54	429	376	218	65	41	19	23
<i>Travel</i>	8:00	05:41	06:54	08:55	08:19	09:36	08:28	07:34	08:12
<b>Technical Rescue</b>	11:00	26:03	17:12	23:13	17:14	17:57	22:03	23:15	20:35
		4	27	109	15	9	20	29	36
<i>Travel</i>	8:00	14:36	14:06	12:33	14:16	08:38	10:19	18:15	10:23
<b>Hazardous Materials</b>	13:00	n/a	20:22	26:56	20:49	23:20	15:05	27:03	34:52
		0	11	18	3	3	3	6	3
<i>Travel</i>	10:00	n/a	09:23	11:21	15:46	11:14	11:02	10:35	10:30
<b>Wildland</b>	16:00	n/a	32:38	30:07	32:38	25:05	30:19	24:05	16:14
		0	5	20	2	4	9	3	2
<i>Travel</i>	12:00	n/a	11:17	18:33	11:17	17:13	21:04	18:09	12:24

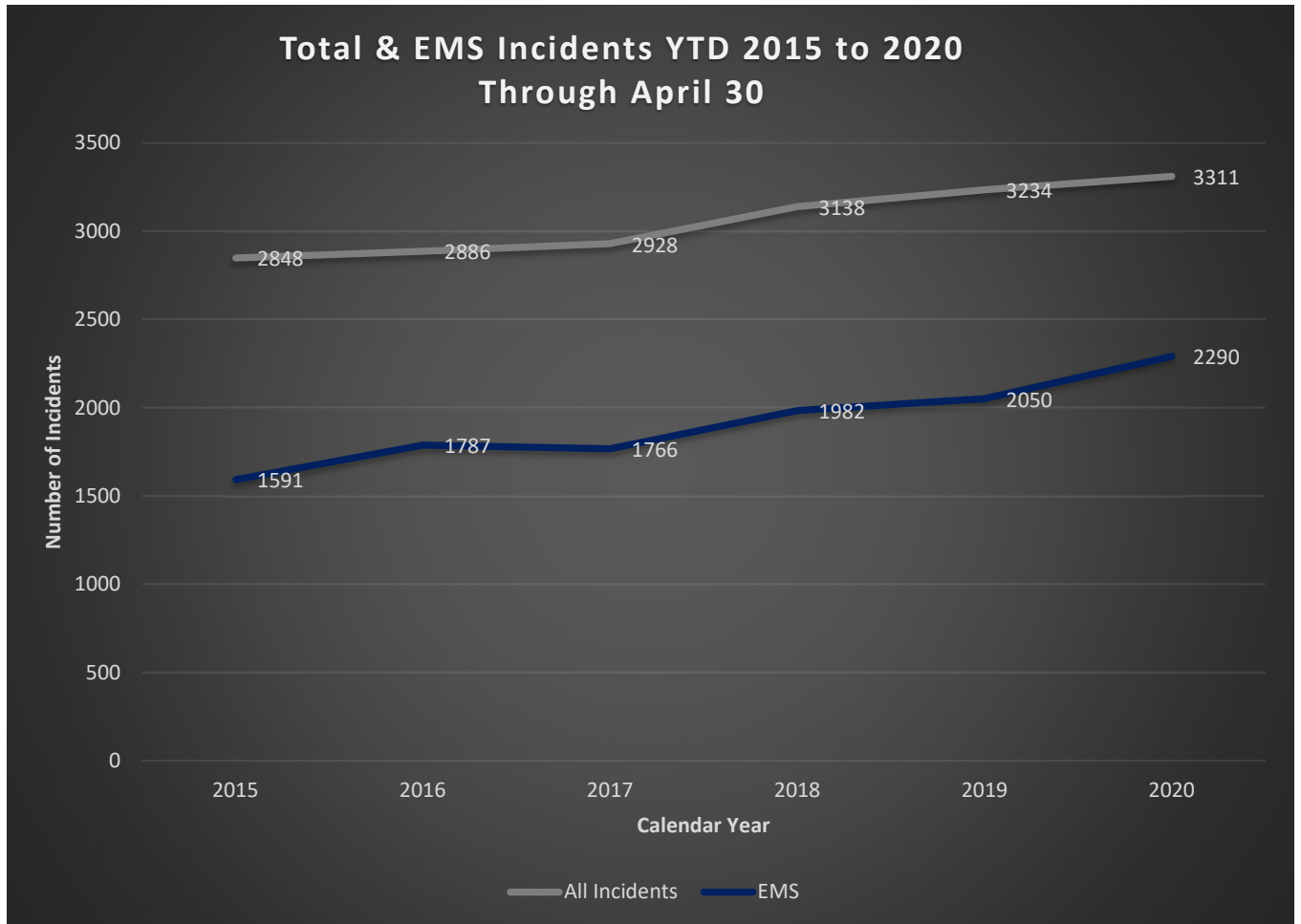
**ERF-High Risk**

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Fire Suppression</b>	16:00	n/a	11:54	19:36	n/a	19:48	19:21	18:48	n/a
<i>Travel</i>	13:00	n/a	09:18	14:20	n/a	10:26	10:58	15:10	n/a
<b>Emergency Medical</b>	11:00	n/a	n/a	13:17	n/a	n/a	n/a	n/a	13:17
<i>Travel</i>	9:00	n/a	n/a	09:24	n/a	n/a	n/a	n/a	09:24
<b>Technical Rescue</b>	16:00	n/a	33:44	29:12	n/a	n/a	29:12	n/a	n/a
<i>Travel</i>	13:00	n/a	20:56	14:08	n/a	n/a	14:08	n/a	n/a
<b>Hazardous Materials</b>	15:00	n/a	n/a	2:11:12	n/a	51:27	n/a	2:20:04	n/a
<i>Travel</i>	12:00	n/a	n/a	2:04:12	n/a	36:29	n/a	2:13:57	n/a
<b>Wildland</b>	30:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<i>Travel</i>	20:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

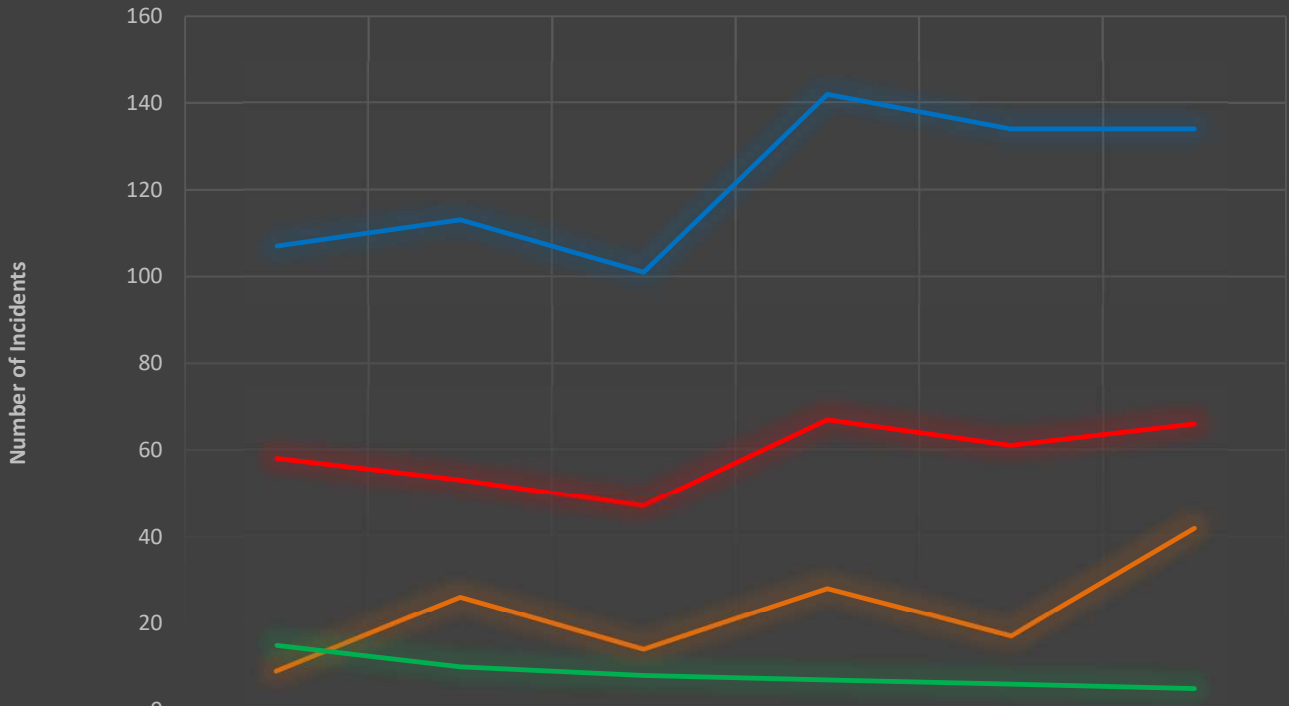
**ERF-Very High Risk**

<b>Wildland</b>	40:00	n/a	n/a	45:52	n/a	n/a	45:52	n/a	n/a
<i>Travel</i>	28:00	n/a	n/a	28:16	n/a	n/a	28:16	n/a	n/a

## Emergency Response Program's Activity Year-to-Date 2015 to 2020



### Number of Incidents YTD 2015 to 2020 Through April 30



	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020
Fire	58	53	47	67	61	66
Tech Resq	107	113	101	142	134	134
HazMat	9	26	14	28	17	42
Wildland	15	10	8	7	6	5