



# Murrieta Fire & Rescue



## Monthly Activity & Performance Report for May 2020

Incident Type	City	Aid Given	TOTAL
Fire	32	0	32
Explosion	1	0	1
Emergency Medical/Rescue	518	1	519
Haz Mat/Condition	4	0	4
Public Assist/Service Call	84	0	84
Good Intent Call	59	2	61
Alarm Activation	35	0	35
Severe Weather	0	0	0
Special/Miscellaneous	5	0	5
<b>Total Incidents</b>	<b>738</b>	<b>3</b>	<b>741</b>

Details on page 2 to 3

Performance Measure	First-Due	ERF-Moderate	ERF-High
Fire Suppression	09:12	15:48	n/a
Emergency Medical	08:51	10:33	n/a
Technical Rescue	09:11	12:07	n/a
Hazardous Materials	09:26	07:18	n/a
Wildland	09:02	n/a	n/a

Details on pages 4 to 10

Property Value Saved	\$1,265,000
Percentage Saved	99.2%
Property Value Threatened	\$1,275,800
Property Value Lost	\$10,800

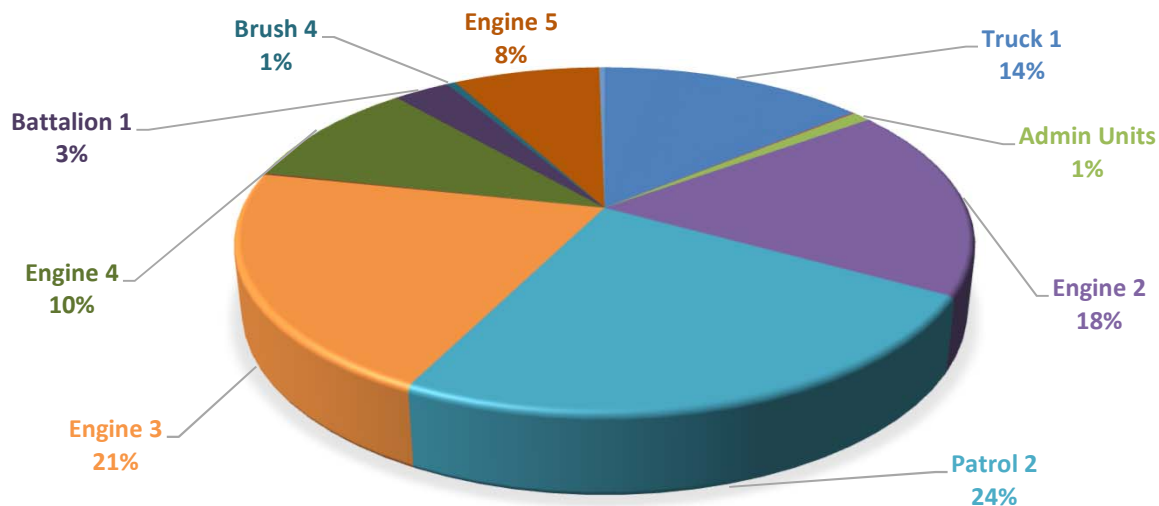
### Incident Activity by Planning Zone for May 2020

Incident Type	Planning Zone 1	Planning Zone 2	Planning Zone 3	Planning Zone 4	Planning Zone 5	TOTAL
Fire	4	10	11	3	4	32
Explosion	0	0	1	0	0	1
EMS/Rescue	63	168	149	85	53	518
Haz Mat	1	0	2	1	0	4
Service Call	9	31	27	8	9	84
Good Intent	8	13	20	14	4	59
Alarm Activation	7	9	6	12	1	35
Severe Weather	0	0	0	0	0	0
Special/Misc	0	0	3	2	0	5
<b>TOTAL Incidents</b>	<b>92</b>	<b>231</b>	<b>219</b>	<b>125</b>	<b>71</b>	<b>738</b>



## Total Incidents by Type, Unit & Station for May 2020

	Fire	Explosion	EMS/Rescue	Haz Mat	Service Call	Good Intent	Alarm Activation	Severe Weather	Special/Misc	TOTAL
<b>Station 1</b>	<b>27</b>	<b>0</b>	<b>83</b>	<b>0</b>	<b>15</b>	<b>15</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>158</b>
<i>Truck 1</i>	18	0	83	0	14	14	18	0	0	147
<i>Tender 1</i>	1	0	0	0	0	0	0	0	0	1
<i>Admin Units</i>	8	0	0	0	1	1	0	0	0	10
<b>Station 2</b>	<b>32</b>	<b>0</b>	<b>329</b>	<b>1</b>	<b>35</b>	<b>32</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>447</b>
<i>Engine 2</i>	20	0	113	1	28	17	11	0	0	190
<i>Patrol 2</i>	12	0	216	0	7	15	7	0	0	257
<b>Station 3</b>	<b>21</b>	<b>1</b>	<b>140</b>	<b>3</b>	<b>29</b>	<b>17</b>	<b>8</b>	<b>0</b>	<b>2</b>	<b>221</b>
<i>Engine 3</i>	20	1	140	3	29	17	8	0	2	220
<i>Patrol 3</i>	0	0	0	0	0	0	0	0	0	0
<i>Brush 3</i>	1	0	0	0	0	0	0	0	0	1
<b>Station 4</b>	<b>34</b>	<b>0</b>	<b>69</b>	<b>3</b>	<b>6</b>	<b>15</b>	<b>11</b>	<b>0</b>	<b>5</b>	<b>143</b>
<i>Engine 4</i>	11	0	65	1	6	12	10	0	2	107
<i>Battalion 1</i>	18	0	4	2	0	3	1	0	3	31
<i>Brush 4</i>	5	0	0	0	0	0	0	0	0	5
<b>Station 5</b>	<b>16</b>	<b>0</b>	<b>45</b>	<b>0</b>	<b>10</b>	<b>8</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>84</b>
<i>Engine 5</i>	13	0	45	0	10	8	5	0	0	81
<i>OES 8634</i>	3	0	0	0	0	0	0	0	0	3
<b>MFR UNIT TOTALS</b>	<b>130</b>	<b>1</b>	<b>666</b>	<b>7</b>	<b>95</b>	<b>87</b>	<b>60</b>	<b>0</b>	<b>7</b>	<b>1053</b>
Cal Fire Unit Totals	10	0	13	0	0	7	2	0	0	32



## Performance Measure Analysis for May 2020

For each emergency response program, the top number represents total response time, followed by the number of incidents. All times measure performance achieved 90% of the time.

<b>Category</b>	<b>First-Due All Risks</b>	<b>First-Due Low</b>	<b>First-Due Moderate</b>	<b>First-Due High</b>	<b>First-Due Very High</b>
Fire Suppression	09:12 21	08:27 11	08:20 7	10:37 3	n/a n/a
<i>Alarm Handling Time</i>	<i>01:56</i>	<i>01:33</i>	<i>01:35</i>	<i>02:31</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:25</i>	<i>01:16</i>	<i>00:47</i>	<i>01:50</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:24</i>	<i>06:59</i>	<i>07:08</i>	<i>07:34</i>	<i>n/a</i>
Emergency Medical	08:51 500	08:52 475	07:44 25	n/a 0	n/a n/a
<i>Alarm Handling Time</i>	<i>01:09</i>	<i>01:09</i>	<i>01:00</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:38</i>	<i>01:38</i>	<i>01:32</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:50</i>	<i>06:50</i>	<i>05:28</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	09:11 18	06:34 13	09:59 5	n/a 0	n/a n/a
<i>Alarm Handling Time</i>	<i>00:47</i>	<i>00:42</i>	<i>00:54</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:26</i>	<i>01:34</i>	<i>01:16</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:48</i>	<i>05:29</i>	<i>08:07</i>	<i>n/a</i>	<i>n/a</i>
Hazardous Materials	09:26 7	09:02 5	09:20 2	n/a 0	n/a n/a
<i>Alarm Handling Time</i>	<i>02:06</i>	<i>02:15</i>	<i>00:58</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:22</i>	<i>01:11</i>	<i>01:13</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:27</i>	<i>06:38</i>	<i>08:08</i>	<i>n/a</i>	<i>n/a</i>
Wildland	09:02 7	06:39 1	09:11 6	n/a 0	n/a 0
<i>Alarm Handling Time</i>	<i>01:31</i>	<i>01:24</i>	<i>01:29</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:52</i>	<i>01:00</i>	<i>01:56</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:38</i>	<i>04:15</i>	<i>06:43</i>	<i>n/a</i>	<i>n/a</i>

Category	ERF	ERF	ERF	ERF
	Low Risk	Moderate Risk	High Risk	Very High Risk
Fire Suppression	n/a	15:48	n/a	n/a
	n/a	1	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>14:03</i>	<i>n/a</i>	<i>n/a</i>
Emergency Medical	n/a	10:33	n/a	n/a
	n/a	23	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>09:00</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	n/a	12:07	n/a	n/a
	n/a	5	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>09:57</i>	<i>n/a</i>	<i>n/a</i>
Hazardous Materials	n/a	07:18	n/a	n/a
	n/a	1	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>05:01</i>	<i>n/a</i>	<i>n/a</i>
Wildland	22:26	n/a	n/a	n/a
	2	0	0	0
<i>Travel Time</i>	<i>14:37</i>	<i>n/a</i>	<i>n/a</i>	<i>n/a</i>

## Performance Measure Analysis for the Last 12 Months Through May 2020

For each emergency response program, the top number represents total response time with each of its components italicized. All times measure performance achieved 90% of the time.

<b>Category</b>	<b>First-Due All Risks</b>	<b>First-Due Low Risk</b>	<b>First-Due Moderate Risk</b>	<b>First-Due High Risk</b>	<b>First-Due Very High Risk</b>
Fire Suppression	10:15 <i>232</i>	10:49 <i>134</i>	09:40 <i>85</i>	09:43 <i>13</i>	n/a <i>n/a</i>
<i>Alarm Handling Time</i>	<i>01:43</i>	<i>01:46</i>	<i>01:11</i>	<i>01:53</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:32</i>	<i>01:32</i>	<i>01:29</i>	<i>01:39</i>	<i>n/a</i>
<i>Travel Time</i>	<i>07:56</i>	<i>08:15</i>	<i>07:26</i>	<i>07:15</i>	<i>n/a</i>
Emergency Medical	08:39 <i>6704</i>	09:28 <i>6203</i>	07:55 <i>501</i>	n/a <i>0</i>	n/a <i>n/a</i>
<i>Alarm Handling Time</i>	<i>01:03</i>	<i>01:05</i>	<i>01:01</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:33</i>	<i>01:35</i>	<i>01:33</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>06:48</i>	<i>07:37</i>	<i>06:04</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	10:34 <i>411</i>	10:12 <i>369</i>	11:01 <i>40</i>	08:14 <i>2</i>	n/a <i>n/a</i>
<i>Alarm Handling Time</i>	<i>01:24</i>	<i>01:22</i>	<i>01:19</i>	<i>01:00</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:36</i>	<i>01:35</i>	<i>01:32</i>	<i>01:07</i>	<i>n/a</i>
<i>Travel Time</i>	<i>08:57</i>	<i>08:45</i>	<i>10:03</i>	<i>06:32</i>	<i>n/a</i>
Hazardous Materials	10:47 <i>105</i>	10:46 <i>88</i>	10:25 <i>17</i>	n/a <i>0</i>	n/a <i>n/a</i>
<i>Alarm Handling Time</i>	<i>01:48</i>	<i>01:51</i>	<i>01:12</i>	<i>n/a</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>01:46</i>	<i>01:42</i>	<i>02:10</i>	<i>n/a</i>	<i>n/a</i>
<i>Travel Time</i>	<i>08:29</i>	<i>08:40</i>	<i>08:17</i>	<i>n/a</i>	<i>n/a</i>
Wildland	13:31 <i>46</i>	13:35 <i>22</i>	13:12 <i>23</i>	01:09 <i>1</i>	n/a <i>0</i>
<i>Alarm Handling Time</i>	<i>01:42</i>	<i>01:42</i>	<i>01:39</i>	<i>00:37</i>	<i>n/a</i>
<i>Turnout Time</i>	<i>02:01</i>	<i>02:00</i>	<i>01:58</i>	<i>00:32</i>	<i>n/a</i>
<i>Travel Time</i>	<i>11:24</i>	<i>11:07</i>	<i>11:21</i>	<i>n/a</i>	<i>n/a</i>

<b>Category</b>	<b>ERF- Low Risk</b>	<b>ERF- Moderate Risk</b>	<b>ERF- High Risk</b>	<b>ERF- Very High Risk</b>
Fire Suppression	n/a	23:33	11:54	n/a
	n/a	18	1	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>13:39</i>	<i>09:18</i>	<i>n/a</i>
Emergency Medical	n/a	09:38	n/a	n/a
	n/a	445	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>06:59</i>	<i>n/a</i>	<i>n/a</i>
Technical Rescue	n/a	16:25	33:44	n/a
	n/a	32	1	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>13:18</i>	<i>20:56</i>	<i>n/a</i>
Hazardous Materials	n/a	20:04	n/a	n/a
	n/a	12	0	n/a
<i>Travel Time</i>	<i>n/a</i>	<i>09:20</i>	<i>n/a</i>	<i>n/a</i>
Wildland	12:14	22:12	n/a	n/a
	2	4	0	0
<i>Travel Time</i>	<i>09:17</i>	<i>14:29</i>	<i>n/a</i>	<i>n/a</i>

## First-Due Performance Comparison - 2015 to Present

Color codes below represent MFR's status towards achieving response time performance goals in the Standards of Cover 90% of the time. The colors represent the following:

- **Green** – Meeting or exceeding the goal.
- **Orange** – Within 25% of meeting the goal.
- **Red** – Not meeting goal (greater than 25% from meeting goal).

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Fire Suppression</b>	9:00	09:12	10:15	11:08	10:50	10:13	12:07	11:15	11:15
		21	232	907	221	192	176	153	165
<i>Alarm Handling</i>	1:30	01:56	01:43	01:58	01:46	02:01	01:56	01:54	01:54
<i>Turnout</i>	1:30	01:25	01:32	02:17	01:32	02:07	02:13	02:43	02:39
<i>Travel</i>	6:00	07:24	07:56	08:16	08:21	08:03	07:31	07:31	07:31
<b>Emergency Medical</b>	8:00	08:51	08:39	09:13	08:55	09:20	09:07	09:08	09:04
		500	6704	26490	6610	5689	5142	4582	4467
<i>Alarm Handling</i>	1:00	01:09	01:03	01:12	00:59	01:04	01:13	01:21	01:25
<i>Turnout</i>	1:00	01:38	01:33	02:00	01:31	02:02	02:04	02:14	02:12
<i>Travel</i>	6:00	06:50	06:48	07:01	07:09	07:19	06:50	06:38	06:21
<b>Technical Rescue</b>	9:00	09:11	10:34	10:47	10:06	11:14	10:37	10:42	10:45
		18	411	1812	411	359	355	336	351
<i>Alarm Handling</i>	1:30	00:47	01:24	01:48	01:22	01:42	01:46	01:51	02:03
<i>Turnout</i>	1:30	01:26	01:36	02:08	01:35	00:00	01:32	00:00	01:07
<i>Travel</i>	6:00	07:48	08:57	07:53	08:15	08:27	07:49	07:45	07:27
<b>Hazardous Materials</b>	9:00	09:26	10:47	11:24	10:07	10:33	13:00	13:46	13:31
		7	105	320	80	72	55	61	52
<i>Alarm Handling</i>	1:30	02:06	01:48	02:13	01:13	01:47	02:46	02:40	03:02
<i>Turnout</i>	1:30	01:22	01:46	02:14	01:39	02:10	02:33	02:30	02:15
<i>Travel</i>	6:00	07:27	08:29	08:33	08:30	07:59	08:46	08:55	09:29
<b>Wildland</b>	10:30	09:02	13:31	13:29	13:38	13:45	13:28	12:58	12:17
		7	46	215	40	33	69	33	42
<i>Alarm Handling</i>	1:30	01:31	01:42	02:13	01:47	01:44	02:17	02:59	02:58
<i>Turnout</i>	2:00	01:52	02:01	02:48	02:00	02:40	02:30	02:40	03:30
<i>Travel</i>	7:00	06:38	11:24	09:54	11:30	09:34	10:47	08:48	07:05



## Effective Response Force (ERF) Performance Comparison - 2015 to Present

### ERF-Low Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Wildland</b>	12:00	22:26	12:14	12:49	12:30	n/a	12:51	n/a	n/a
		2	2	3	2	0	1	0	0
<i>Travel</i>	8:30	14:37	09:17	09:52	10:01	n/a	00:02	n/a	n/a

### ERF-Moderate Risk

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Fire Suppression</b>	15:00	15:48	23:33	20:48	18:12	20:46	22:22	19:07	15:34
		1	18	46	15	10	6	7	8
<i>Travel</i>	12:00	14:03	13:39	14:14	14:04	17:36	13:17	14:16	11:13
<b>Emergency Medical</b>	10:00	10:33	09:38	10:59	11:06	12:54	10:49	16:42	11:45
		23	445	376	218	65	41	19	23
<i>Travel</i>	8:00	09:00	06:59	08:55	08:19	09:36	08:28	07:34	08:12
<b>Technical Rescue</b>	11:00	12:07	16:25	23:13	17:14	17:57	22:03	23:15	20:35
		5	32	109	15	9	20	29	36
<i>Travel</i>	8:00	09:57	13:18	12:33	14:16	08:38	10:19	18:15	10:23
<b>Hazardous Materials</b>	13:00	07:18	20:04	26:56	20:49	23:20	15:05	27:03	34:52
		1	12	18	3	3	3	6	3
<i>Travel</i>	10:00	05:01	09:20	11:21	15:46	11:14	11:02	10:35	10:30
<b>Wildland</b>	16:00	n/a	22:12	30:07	32:38	25:05	30:19	24:05	16:14
		0	4	20	2	4	9	3	2
<i>Travel</i>	12:00	n/a	14:29	18:33	11:17	17:13	21:04	18:09	12:24

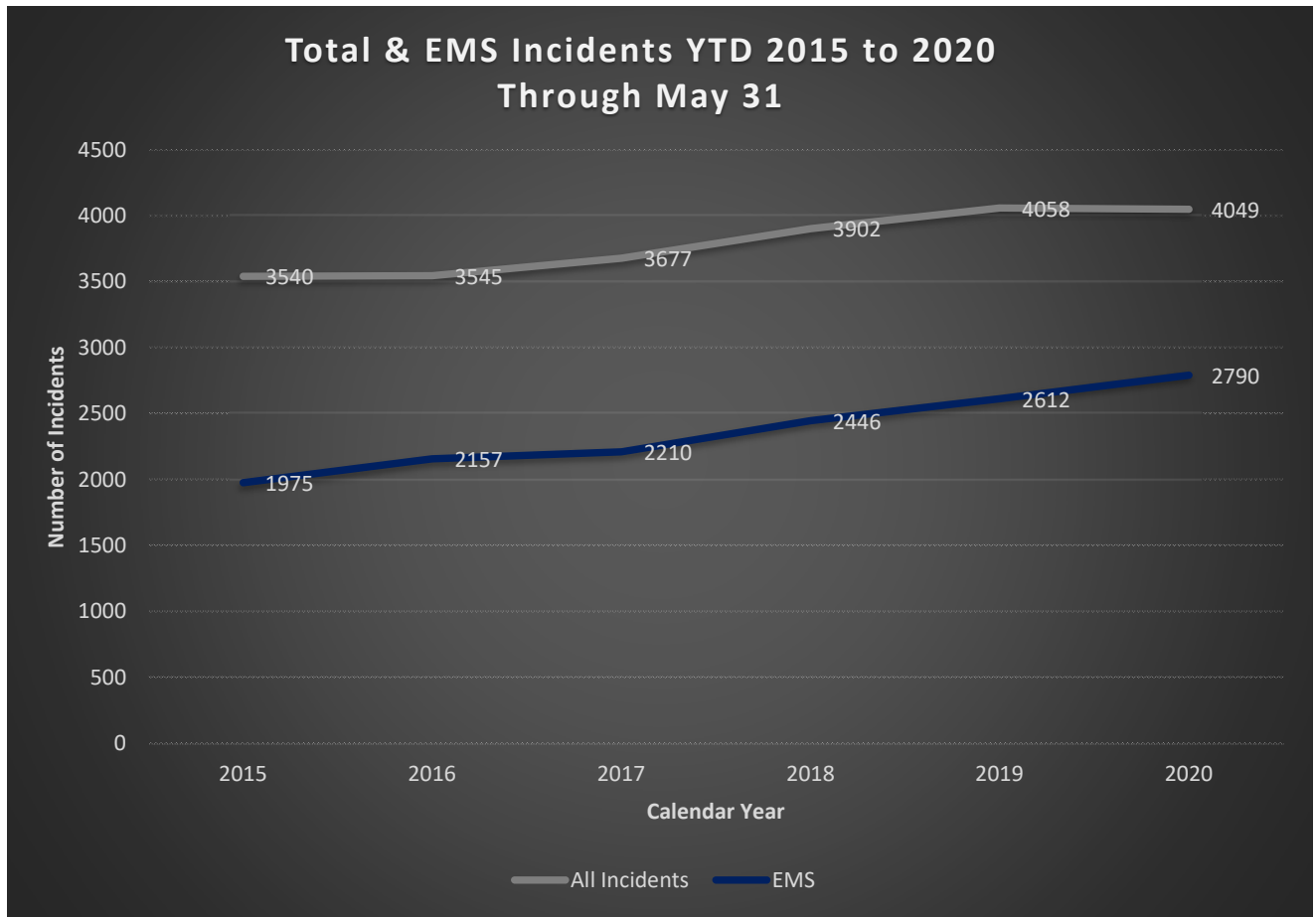
**ERF-High Risk**

Response Program	Goal	Current Month	Last 12 Months	2015-2019	2019	2018	2017	2016	2015
<b>Fire Suppression</b>	16:00	n/a	11:54	19:36	n/a	19:48	19:21	18:48	n/a
		0	1	4	0	1	2	1	0
<i>Travel</i>	13:00	n/a	09:18	14:20	n/a	10:26	10:58	15:10	n/a
<b>Emergency Medical</b>	11:00	n/a	n/a	13:17	n/a	n/a	n/a	n/a	13:17
		0	0	1	0	0	0	0	1
<i>Travel</i>	9:00	n/a	n/a	09:24	n/a	n/a	n/a	n/a	09:24
<b>Technical Rescue</b>	16:00	n/a	33:44	29:12	n/a	n/a	29:12	n/a	n/a
		0	1	1	0	0	1	0	0
<i>Travel</i>	13:00	n/a	20:56	14:08	n/a	n/a	14:08	n/a	n/a
<b>Hazardous Materials</b>	15:00	n/a	n/a	2:11:12	n/a	51:27	n/a	2:20:04	n/a
		0	0	2	0	1	0	1	0
<i>Travel</i>	12:00	n/a	n/a	2:04:12	n/a	36:29	n/a	2:13:57	n/a
<b>Wildland</b>	30:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		0	0	0	0	0	0	0	0
<i>Travel</i>	20:00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

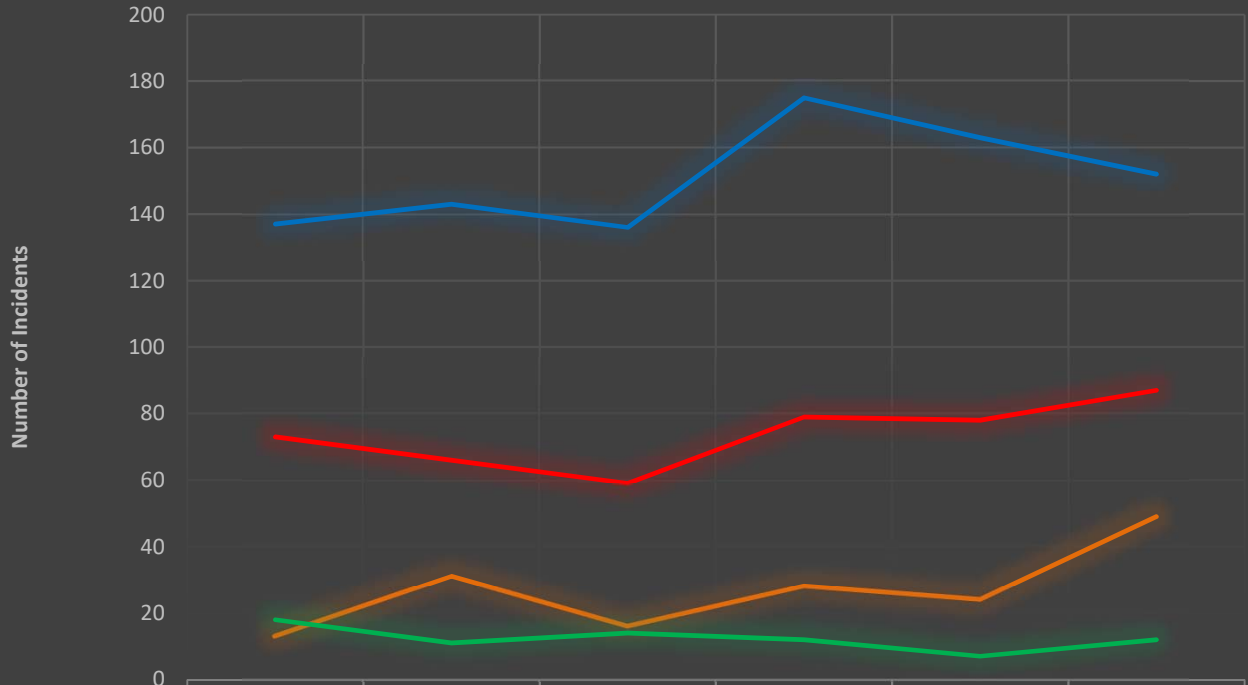
**ERF-Very High Risk**

<b>Wildland</b>	40:00	n/a	n/a	45:52	n/a	n/a	45:52	n/a	n/a
		0	0	1	0	0	1	0	0
<i>Travel</i>	28:00	n/a	n/a	28:16	n/a	n/a	28:16	n/a	n/a

## Emergency Response Program's Activity Year-to-Date 2015 to 2020



### Number of Incidents YTD 2015 to 2020 Through May 31



	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020
Fire	73	66	59	79	78	87
Tech Resq	137	143	136	175	163	152
HazMat	13	31	16	28	24	49
Wildland	18	11	14	12	7	12