

DEVELOPMENT SERVICES DEPARTMENT

Mission Statement

To envision, create and maintain a thriving community

Guiding Principles

Customer Service Excellence

We strive to understand customers' goals and needs in order to help guide them through our processes

Ethical & Transparent Communication

We conduct ourselves with honesty and integrity; clearly and openly communicating our processes and requirements to promote trust

Solution Oriented

We seek to achieve the desired goal by being 'end-game' focused

Accuracy, Timeliness and Cost Awareness

We recognize the costs associated with doing business, the need to focus on accuracy, and importance of meeting deadlines.

Efficient & Effective Operations

We constantly look for ways to improve operational processes to ensure that our services are efficient, consistent and responsive

Quality of Life

By applying these guiding principles, we promote a safe, economically sustainable and environmentally wise community

